



NZ TRANSPORT AGENCY
WAKA KOTAHI

NATIONAL OFFICE
Victoria Arcade
50 Victoria Street
Private Bag 6995
Wellington 6141
New Zealand
T 64 4 894 5400
F 64 4 894 6100
www.nzta.govt.nz

10 December 2014

Michael Forbes
Reporter, the Dominion Post
michael.forbes@dompost.co.nz

Dear Michael

Request made under the Official Information Act 1982

Thank you for your letter of 19 November 2014 requesting the following information under the Official Information Act 1982:

- The number of complaints received by NZTA since January 1, 2010 about vehicle certifications not being performed correctly.
- Please also provide details of the complaints that were investigated and upheld, including who the offending certifier was, the type of certification in question, and what actions were taken by NZTA.

In response to your first request, there were 1613 complaints received by the NZ Transport Agency.

In response to your second request, please refer to the attached list.

Names of an individual certifier, working for a business, have been withheld under section 9(2)(a) of the Official Information Act 1982. This section allows for the withholding of information to protect the privacy of natural persons. The name of the businesses that provides a certifier service also been withheld under 9(b)(ii) as their release would likely unreasonable prejudice the commercial position. Names have been replaced by numbers.


With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

Under section 28(3) of the Official Information Act 1982, you have the right to apply to an Ombudsman for an investigation and review of the decision to withhold this information. The address is:

Office of the Ombudsmen
PO Box 10152
Wellington

Please note that this response will be published on the Transport Agency website 48 hours after you receive it. If this timeframe clashes with a deadline and/or you would like to discuss this, please contact Andy Knackstedt on (04) 894 6285 or at andy.knackstedt@nzta.govt.nz.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Robyn Elston', written over a horizontal line.

Robyn Elston
National Manager Delivery
For Chief Executive