

4 May 2016

Mike Wesley-Smith

Reporter

[mikewesley-smith@mediaworks.co.nz](mailto:mikewesley-smith@mediaworks.co.nz)

Dear Mike

Thank you for your email to Andy Knackstedt, National Media Manager, of 5 April 2016 regarding access to the Driver Licence Register. You have requested the following information, which has been considered under the provisions of the Official Information Act 1982:

- 'Can the NZTA please provide the total amount of money they have received annually for each of the last five years from companies accessing the DLVS.'

In accordance with your request, I have provided the below table showing the total amount of fees received by the NZ Transport Agency from Driver Licence Verification Service (DLVS) subscribers, by financial year. This is the amount received from the 16 current DLVS subscribers listed in an email to you on 4 April 2016 by Mr Knackstedt. The cost to use the DLVS is \$0.14 per chargeable enquiry. As with all fees charged by the Transport Agency the DLVS fee is calculated on a cost recovery basis – it covers only the cost of providing the automated service, and there is no money made by the Transport Agency from this service.

Please note that due to a change to the Transport Agency's financial system, historical data has only been provided from the last quarter of 2012/13, as information prior to 2012 is no longer available. Therefore, part of your request is declined in accordance with section 18(e) of the Official Information Act as the information requested no longer exists.

| Period                     | Amount       |
|----------------------------|--------------|
| 2012/13 (Last quarter)     | \$66,984.92  |
| 2013/14                    | \$253,036.25 |
| 2014/15                    | \$331,926.47 |
| 2015/16 (First 3 quarters) | \$282,801.55 |

To provide further context, the DLVS is an online service the Transport Agency provides that confirms the validity of specific versions of driver licence cards by linking directly to the national Driver Licence Register. When using the DLVS, only correct driver licence details entered by the user will be validated with a yes/no answer.

This service is most commonly used by those in the finance and telecommunications sector to validate and authenticate a photo driver licence when used as identification. It is not considered a release of personal information as the DLVS only validates the driver licence details entered.

If you wish to have this request reviewed or investigated by way of complaint under section 28(3) of the Official Information Act, more information can be found on the Ombudsman's website at: [www.ombudsman.parliament.nz/make-a-complaint](http://www.ombudsman.parliament.nz/make-a-complaint).

If you would like to discuss this reply with the Transport Agency, please contact Andy Knackstedt, by email to [andrew.knackstedt@nzta.govt.nz](mailto:andrew.knackstedt@nzta.govt.nz) or by phone on (04) 894 6285.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Wayne Martin', with a long horizontal stroke extending to the right.

**Wayne Martin**  
Manager Service Supply Management  
For Chief Executive