Resilience
Keeping our roads open

Resilience is about keeping our roads open so people can get to where they are going despite unplanned events.

WHAT HAVE WE DONE?

Resilience planning
We have designed a set of tools, resources and insights to help our people, suppliers and partners increase the strength of our networks. We have been working to provide better indicators and predictors of potential disruption. This includes our MERIT tool – a methodology for assessing the economic impact of major network disruption.

Emergency response
If there is an unexpected emergency level event on our network we have a plan in place to deal with it. These emergency procedures & preparedness plans have been implemented across our network. They are tested regularly and updated as needed. These will ensure the effects of an emergency are minimised on our network and the recovery is as fast as possible. As part of this we have worked with local councils and emergency services to develop an online detour routes tool to help people complete their journeys as safely and easily as possible when their usual route is out.

Business continuity
Whether it is a power outage, an outbreak of flu or a major earthquake we need to ensure the NZ Transport Agency can continue its essential functions. We have business continuity plans to ensure NZTA can operate effectively during and after any event that disrupts our key business activities.

For further information visit us on the NZTA website

You can contact the NZ Transport Agency about any other matters as below.
For more information call our contact centre on 0800 699 000 or write to us:
NZ Transport Agency
Private Bag 6995
Wellington 6141

OUR CONTACT DETAILS

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FREEPHONE NUMBERS
0800 699 000 (general enquiries)
0800 108 809 (motor vehicle registrations)
0800 822 422 (driver licensing)
0800 44 44 49 (highway information)
OUR WORK IN ACTION
MERIT – ECONOMIC IMPACT
OF THE SH3 MANAWATU GORGE OUTAGE

The SH3 Manawatu Gorge is an important link through the lower central North Island connecting Palmerston North to the Wairarapa.

The highway is narrow and winding along the south side of the gorge. The route has been subject to many rock slips that close the road.

In 2011 a large slip closed the route for 183 days.

A total of 370,000 cubic metres of soil, rock and debris was removed from the site in an effort to reopen the road.

An alternative route was available via the Pahiatua Track or Saddle Road, which added up to 20 minutes to each journey.

Using the assessment tool MERIT we were able to establish that the total loss in GDP 1 year following the outage was $6.3M, and that the cost per day was approximately $34,200.