

Reimbursement information

Please note we are not accepting direct invoices for this work.

The customer is required to pay for the inspection, but can claim reimbursement from the NZ Transport Agency.

To claim your reimbursement please send the following information to chupayments@nzta.govt.nz; your email subject line should include '21 day inspection reimbursement claim' and your plate number

- Proof of your address details (eg a recent bank statement, utility bill, or rates notice (they must be less than 12 months old)
- Copies of the invoice of the inspection you have had done
- Proof of payment
- Proof of your bank account details
- Proof of your bank account details can be:
 - a pre-printed deposit slip with their name on it, or
 - a cut and paste (screenshot) of their online banking that clearly shows the bank's logo, their bank account number and name, or
 - a certified letter from the bank (it must be stamped and initialled by a bank representative), or
 - a print out from a bank machine that shows their bank account number, name and address.

You may receive a call from our finance team to validate your bank account details.