

CONSULTATION REPORT

MARCH 2018 MONTHLY COMMUNITY INFO DAYS

1. Overview of the March 2018 consultation events and info days:

Event	Date/Location	Staff present	Approx. number attended	Notification of Events
Paul Matthews Road Info Day	22 March 2018 C3 Church, Paul Matthews Road	<b>Community and Engagement Team</b> Trish Viall Jo Anslow <b>Construction Team</b> Hamish Matthews Brian Robertson Simon Paton	30+	Emailed to approx. 250 Paul Matthews Road area businesses and BNH to share with their networks
Meadowood Neighbourhood Event	25 March 2018 Meadowood Community House Unsworth Heights	<b>Community and Engagement Team</b> Trish Viall Jo Anslow Simon Paton, NZTA	30+	<a href="#">Advert: NST, NHN, NZ Herald online, BNH</a> Emailed to Zone 1 and 2 database Noise wall letter sent to 46 affected residents
Project Open Day	28 March 2018 The NZTA Hub, 33 Apollo Drive	<b>Community and Engagement Team</b> Aimee Brock Trish Viall Emma Cushnie Hariata Ngatai Alex Eton-Farr Jo Anslow <b>Construction Team</b> Gavin Hendricks Adam Blackie Hamish Matthews <b>Design Team</b> Dean Coutts Mark Marshall Darrell Oosterbeek	50	<a href="#">Advert: NST, NHN, NZ Herald online (97,000 impressions), BNH</a> Emailed to Zone 1 and 2 database <a href="#">Email to NCI project database</a> Letters/emails: Affected property owners for McClymonts Road Bridge replacement Post on <a href="#">NZTA Auckland and Northland Facebook page</a> : reached 21,795 people aged 16-65 who live within a 40km radius of the suburb of Rosedale

Note: BNH = Business North Harbour; NST = North Shore Times; NHN = North Harbour News

The people who attended these events were asked to fill in their details on a Contact Register in order for us to add them to our database (Consultation Manager). This then enables us to send them project updates/flyers and advisory notifications of work about to begin in their area.

2. Key topics

A condition of consent, SCP7d, requires targeted events to be held at least one month prior to construction commencing in specific work areas. Accordingly, two key topics for the three March events included the SH18 realignment and McClymonts Road.

Additionally, it was an opportune time to share other aspects of the NCI project with the general public which included:

- The new design
- General Arrangement plans
- The approach to traffic management and construction timeline/staging
- Urban Design and Landscape Plan
- New sports facilities.

Paul Matthews Road Drop in info session

The key topic of the event held at C3 Church Albany targeted at businesses on Paul Matthews Road and the surrounding areas was around the enhanced design, specifically SH18 realignment and the Paul Matthews connection to SH18. The enhanced design as well as construction timings were shared with attendees.

### Meadowood Neighbourhood event

Staff manned a stall at the Meadowood Community Neighbourhood event to discuss what the SH18 realignment works meant for the Meadowood and Unsworth Heights residents, as well as provide general information about the project.

### NCI Information Day

A letter was distributed to residents in the immediate area surrounding the McClymonts Road work area inviting them to this event to find out more information. A display poster was compiled as an overview of what work would take place, see below:

- [McClymonts Road Bridge Replacement](#)

A collection of information posters about aforementioned topics were also compiled and on display. It was also communicated to the community through a media release and emails that these would be available for viewing online following this event, see below:

#### NCI construction materials

- [What's planned](#) – a general overview of what will be done as part of the NCI project
- [Construction timings for SH1](#)
- [Construction timings for SH18](#) – **prepared to assist with SH18 realignment**
- [Construction timings for local roads](#) – **prepared to assist with SH18 realignment**
- [A new approach to traffic management](#)
- [Shared use path and connections](#)
- [Design enhancements – a 4m wide poster that showed the enhancements made to the lodged design](#)
- [General Arrangements](#)

#### North Harbour Hockey materials

- [The new Harbour Hockey facility](#)
- [The history of Harbour Hockey](#)
- [How people will travel to the new facility](#)
- [Harbour Hockey facility construction timeline](#)
- [Activities that will be held at the new facility](#)
- [Why Harbour Hockey are moving](#)
- [Harbour Hockey – Animation video](#)

#### Wainoni Park Pony Club materials

- [New facilities for Wainoni Park](#)
- [Construction of the new facilities](#)
- [Caring for the environment](#)
- [Wainoni Park Pony Club – Animation video](#)

### 3. Feedback main points

Overall, people were very supportive and positive about the project and there was widespread understanding that the benefits of the upgrades outweighed any temporary impacts of construction. People were particularly interested in the alliance's key design enhancements since the last time the design was displayed.

The top topic of interest was **the design changes around SH18's underpass realignment, Caribbean Drive and Paul Matthews Rd** (which remove the need for the proposed six months of temporary traffic management/right hand turn restrictions during the construction period, and reduce noise and visual impacts long term for nearby residents). Many indepth conversations with both business owners and residents were held explaining the new layout and how people will use it. The design enhancements impressed many visitors, who commented on both the short term and long term benefits. Others asked about pedestrian routes during construction to reach the industrial area, and which buildings were being demolished or closed.

Visitors were also very complementary on the project's **new urban design plans**, which separate pedestrians, cyclists, bus users and motorway traffic by creating different vertical heights for each mode on stepped retaining walls. Visitors commented on the improved safety, comfort and visual enjoyment aspects of this urban design enhancement, and were interested to find out more about the planting plans as they evolve.

Plans for the **detail of upcoming construction activities on SH18 near the residential areas** was also a strong topic of interest for both residents in Unsworth Heights. People wanted to know the specific details, including when works would affect access to Caribbean Drive, if residential parking would be removed, what the noise levels would be and when Unsworth Drive's off-ramp is to close.

Of these residents, approx. 20 people who had been pre-notified that their property is soon to have **noise walls** erected outside of their boundary on SH18 specifically came to meet their nominated Community Engagement Manager and find out more about the project. All attendees were positive about the initiative and could see the benefits for their property. All asked to meet again with Trish and be notified as soon as design drawings are

available to show the height, shadow, expected noise levels and urban design of the noise walls, and when access to their private property is required.

Other key feedback themes received included:

- Interest in the **overall construction programme's timings**, specifically to know when the project would be finished and when it would affect individuals/their business – noise and temporary traffic measures, access
- Interest in the **Busway extension and stations**, ie the upgrades to Constellation Bus Station, bridge to Albany Station, and potential inclusion of Rosedale Busway Station. This interest was tempered with strong feedback that **more Park & Ride parking** is still required at all the bus stations and **better bus feeder services** are required to reach the Northern Busway.
- Several people queried the future timings and decision making processes that could lead to the construction of the **excluded motorway ramps** (south-facing SH18 -1 ramp, and the west-facing SH1-18 ramp). All people understood the explanation about the south-facing ramp and SH1's capacity constraints, but all also expressed their desire for the west-facing ramp to be built as soon as possible. People were also satisfied with the alliance's future-proofing of the locations for these ramps in their design.
- The news of the alliance's **new traffic management approach** to keep traffic moving on SH1 and remove the risk of 'ghost marking' was well received.
- Interest in the **Shared Use Path**, and the **Harbour Hockey, pony club and BMX** relocation projects.
- Interest in the upcoming works at **McClymonts Road bridge**.

#### 4. Key social impacts and future project mitigation recommendations for project team:

No unforeseen social impacts were highlighted by these March 2018 consultation events, however they reiterated several specific topics of interest the project team needs to provide more in-depth data on for future events.

For example, over the next month a detailed construction programme for SH18 will become clearer, and the specific types of construction work methods, traffic management, noise, machinery, haul routes and time frames will be confirmed. Our events indicated that many people would like to know more about this level of detail. As a result the project team will cover this topic at the May 2018 Community Info Event, this time providing more in-depth information including diagrams/images, fact sheets explaining what noise/vibration levels people can expect during construction, expected night works and temporary traffic management plans and detours. The team will also publish a simple, easy to read construction programme.

The project team will also prioritise clarifying the detail of the noise walls on SH18 as soon as possible, and complete one-on-one discussions with each affected property owner. Materials including fact sheets, drawings or photos of similar walls will be developed to help explain what's happening, and when.

23 April 2018

*Aimee Brock*  
 Communications and Engagement Team Manager, NCI Alliance