

**CONSULTATION SUMMARY REPORT
APRIL 2018 MONTHLY COMMUNITY INFO DAYS**

1. Overview of the April 2018 consultation events:

Event	Date/Location	Staff present	Approx. number attended	Notification of Events
Metlifecare Info Day	11 April 2018 Greenwich Gardens Retirement Village	Community and Engagement Team Trish Viall Jo Anslow Alex Elton-Farr	30	Advertised in the Retirement Village Newsletter
Rosedale Road Info Day	24 April 2018 LIFE Church, Arrenway Drive	Community and Engagement Team Emma Cushnie Hariata Ngatai Jo Anslow Trish Viall* Alex Elton-Farr* Keelin Flynn* Construction Team Simon Paton, NZTA Adam Blackie Mike Pilkington Andrew Johnson* Gavin Hendricks* Keith Morris, NZTA* Auckland Transport Alice Ge* Sayuri Singh*	70+	Print advert: North Shore Times, North Harbour News, NZ Herald online NZTA Facebook post Emailed to Zone 1 and 2 database Sent to e-news subscribers as part of monthly project update Hand delivered to 175 residents and businesses in the Rosedale area

**Present for part of the event*

The people who attended these events were asked to fill in their details on a Contact Register in order for us to add them to our database (Consultation Manager). This then enables us to send them project updates/flyers and advisory notifications of work about to begin in their area.

2. Key topics

Metlifecare Info Day

The key topics of the event was the closure of Unsworth Drive off-ramp, SH18 realignment works and the design enhancements to the Paul Matthews Road/Caribbean Drive area.

Rosedale Road Info Day

A condition of consent, SCP7d, requires targeted events to be held at least one month prior to construction commencing in specific work areas. Accordingly, the key topic for this April event was Rosedale Road.

Information posters were compiled and on display as follows:

- [Rosedale Road Construction Works \(NEW\)](#)
- [What's planned](#) – a general overview of what will be done as part of the NCI project
- [Construction timings for SH1](#)
- [Construction timings for SH18](#)
- [Construction timings for local roads](#)
- [Design enhancements](#) – a 4m wide poster that showed the enhancements made to the lodged design
- [General Arrangements](#)
- [McClymonts Road bridge](#)
- [Tirohanga Whanui bridge](#)
- [Proposed Rosedale Busway Station posters x3](#)

Advertising the events

A variety of tools were used to notify the public and targeted community groups about the two events.

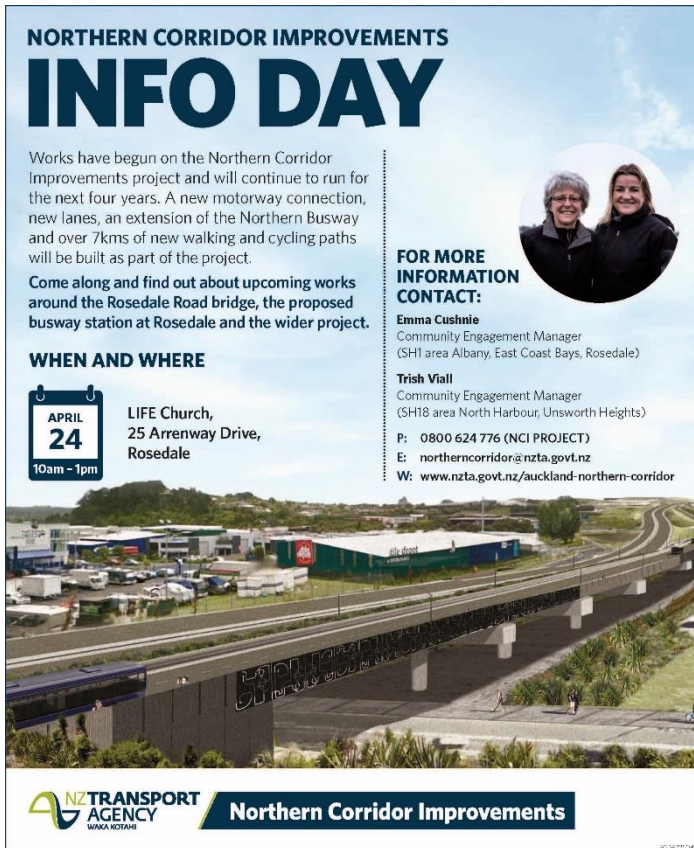
Metlifecare Info Day

An invitation/notice was placed in the retirement village’s newsletter.

Rosedale Road Info Day

The advert below was published in the North Harbour News and North Shore Times to promote the NCI Information Day and works around Rosedale Road. The advert was also posted on the [NZTA Auckland and Northland Facebook page](#) which reached 9,829 people. An online advert was placed with NZ Herald which delivered 97,787 impressions to people on the North Shore and Albany.

The advert was also attached to a letter notification which was sent to and hand delivered to residents and businesses in the Rosedale area giving them the opportunity to attend the NCI Information Day to find out what work would be done in the Rosedale Road area and how it would affect them.



NORTHERN CORRIDOR IMPROVEMENTS
INFO DAY

Works have begun on the Northern Corridor Improvements project and will continue to run for the next four years. A new motorway connection, new lanes, an extension of the Northern Busway and over 7kms of new walking and cycling paths will be built as part of the project.

Come along and find out about upcoming works around the Rosedale Road bridge, the proposed busway station at Rosedale and the wider project.

FOR MORE INFORMATION CONTACT:
Emma Cushnie
 Community Engagement Manager
 (SH1 area Albany, East Coast Bays, Rosedale)
Trish Viall
 Community Engagement Manager
 (SH18 area North Harbour, Unsworth Heights)

WHEN AND WHERE

APRIL 24
 10am - 1pm

LIFE Church,
 25 Arrenway Drive,
 Rosedale

P: 0800 624 776 (NCI PROJECT)
E: northerncorridor@nzta.govt.nz
W: www.nzta.govt.nz/auckland-northern-corridor

NZ TRANSPORT AGENCY
Northern Corridor Improvements

3. Feedback main points

Metlifecare: The majority of residents were interested in the closure of the Unsworth Drive off-ramp – when it was going to happen and how they would then get home once it was closed. There was some concern about the increased congestion at the junction of Barbados and Caribbean Drives, the construction noise and night works. A number of residents asked about the type of landscape planting that would be adjacent to their properties on the Z garage driveway and the changes at the Caribbean Drive intersection. Overall there was positive feedback from the people who attended.

Rosedale Road: This info day was themed around Rosedale Road construction and targeted at those directly affected by work in that area. Given the linkage with the Rosedale Busway Station, information was made available and Auckland Transport staff were in attendance for part of the event to help answer any queries about the station and new bus network for the North Shore. The top topic was around the impacts of construction along Rosedale Road and the Busway Station. Many conversations were held explaining how the Rosedale Busway Station fits in with the NCI project, how traffic may be managed for those driving through the Rosedale Road bridge construction area, where construction crews will be based to ensure minimal parking is taken from local businesses, and mitigations in place to minimise noise and vibrations.

Generally people at the Rosedale Road event had a high level understanding of what the project aimed to deliver and that construction was underway but were interested in specific work areas that would affect their journeys to/from work, school, and home. A 4m long map of the project area was on display which enabled staff to show exactly what is planned and how their journeys will improve once construction is complete.

Like previous events, there was widespread understanding that the benefits of the upgrades outweighed any temporary impacts of construction. However, visitors were wanting to be kept informed of more specific timings as they became available.

Other key feedback themes raised and discussed:

- The **Northern Busway extension** and the **new bus network for the North Shore** generated a lot of discussion. While there was general appreciation for the extension, there were still concerns around the shortage of parking at Albany and Constellation Stations and the fact that Rosedale Busway Station would not offer park and ride facilities. It was beneficial having staff in attendance from Auckland Transport to address this.
- Paul Matthews Drive area, specifically what changes will take place for the **Paul Matthews/SH18 connection** and what path motorists heading east and west will follow was an area of interest.
- The **Shared Use Path** was warmly received by visitors who worked or frequented the Rosedale Road bridge area and how there is a need for safer cycleways in the Albany/Rosedale area.
- Questions were raised about whether direct links from SH1 to SH18 heading west and SH18 to SH1 heading south was part of the project. Staff clarified that this was not within the scope of the NCI project.

4. Key social impacts and future project mitigation recommendations for project team:

There were no unforeseen social impacts identified as a result of the April 2018 information events, however the number of attendees reinforced the value in taking info events to the community. There were concerns around the effects of construction on people working or living within the project area. It was beneficial to confirm aspects of the project as well as partnering with agencies such as Auckland Transport to support the launch of the New Network and proposed station.

As a result, we will continue to host info events in locations close to relevant construction areas wherever practical and feasible. The Community Engagement team will ensure more specific timings are communicated to affected parties in the Rosedale Road bridge area as they become available, and we will continue to invite partnering agencies to attend our events or provide information when relevant.

10 May 2018

Keelin Flynn

Communications and Engagement Team Manager, NCI Alliance