

# Te Ara Hauāuru – Northwest Rapid Transit Community feedback summary

During August and September, we hosted pop-up information sessions across the northwest area. We shared recent project developments, including the preferred mode and proposed station locations, and asked customers' experiences with the recently established WX1 service.

**Overall, the sentiment from these sessions was very positive with high levels of support for the project.**

## What we heard — what's important to you



### 31% local connections

Efficient local bus services and connections to get to the busway stations.

*"Local connections are important, they are currently too slow/long to get from Hobsonville to Westgate to catch the WX1."*



### 13% service frequency

Bus services need to be frequent.

*"Working shift work at hospitals I need frequent services running at night and early morning. We do not want to be waiting at stops for ages – it is unsafe."*



### 18% station amenities

Stations need to be functional and have good services for customers.

*"Secure bike parking would be great at stations."*



### 13% 'get on and build it'

The Northwest community desperately need good public transport options.

*"Just hurry up and do it."*



### 13% park and rides

Park and ride facilities need to be considered.

*"Park and ride is important but only if local buses cannot be provided."*



### 12% station accessibility

Stations need to be accessible for everyone and all abilities.

*"Accessible stations as the lifts at Henderson are not always working – very frustrating. Need to future proof stations for everyone."*

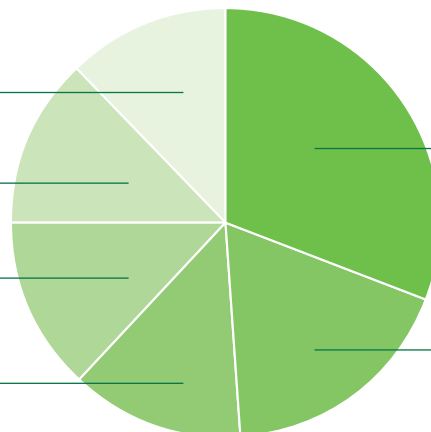
## Top themes

12% station accessibility

13% service frequency

13% park and rides

13% 'get on and build it'



31% local connections

18% station amenities

## How we engaged



**13** information sessions at 7 locations



**650+** event attendees



**420,000+** reached via social media



**200,000** e-newsletters sent



**500** brochures distributed



**132** additional sign ups for updates



Information shared with MPs, local boards and elected representatives

## Next steps

Thank you everyone for taking the time to come along to one of our sessions or contacting us.

From here, we will be incorporating your feedback into the next stage of our investigation.

We expect to share more information about the emerging preferred option for the alignment and station locations early-2025.

## For more information



[nzta.govt.nz/projects/northwest-rapid-transit](https://nzta.govt.nz/projects/northwest-rapid-transit)



[nwrapidteam@nzta.govt.nz](mailto:nwrapidteam@nzta.govt.nz)



**0800 4 NWRAPID (0800 469 727)**

An artist's impression of stage one of Westgate Station



## Timeline



Current investigation phase complete



If funding is approved, detailed design, consenting and further community engagement



Westgate local station opens



Staged construction of busway and stations could begin