



Rosedale Busway Station



COMMUNITY ENGAGEMENT PROCESS: JANUARY-MARCH 2018

To encourage and gather feedback from the community, an online consultation portal was developed to provide information on the project, along with an accompanying online feedback survey. A link to this portal was included from both the NZ Transport Agency and AT websites.

A hard-copy information brochure, promoting the portal, was developed and distributed by AT Ambassadors, to approximately 9,000 existing public transport users at all Northern Busway Stations and Britomart Transport Centre in Auckland City.

Letters were also distributed to the Rosedale Business community. 1,835 letters were sent to property owners and tenants within close proximity of the Rosedale Busway Station including Rosedale Road, Arrenway Drive, Tawa Drive, Triton Drive, Cowley Place, Orbit Drive, Apollo Drive, Henry Rose Place, Hugh Green Drive, Tait Place, Miro Place, Canaveral Drive, Dallan Place and Civil Place. The two drop-in information sessions were also promoted within this letter.

Drop-in information sessions were held within the Rosedale industrial and commercial area to give local business owners

and employees an opportunity to learn more about the project, speak to the project team and leave feedback. The online consultation portal was made available for people to complete the online survey at these events. These events were held in partnership with Business North Harbour, who also promoted the events within their business networks.

The team also attended the Massey University Orientation Week event to talk to students about their current travel patterns, and to provide information on the new Rosedale Busway Station and promote the online feedback survey.

Media coverage to provide information on the project and encourage community feedback was featured in the North Shore Timers (27th February 2018), Our Auckland Magazine (February 2018) and Channel Magazine (February 2018).

PURPOSE OF THIS ENGAGEMENT

The purpose of this engagement was to gather community feedback on a number of key themes to help us with the planning and design phase, including:

- current use of the Northern Busway and existing commuter behaviour
- how people would use the new Rosedale Busway Station
- walking and cycling paths and connections to the new station
- local bus feeder services and routes
- parking
- amenities and facilities at the new station.

FEEDBACK RECEIVED

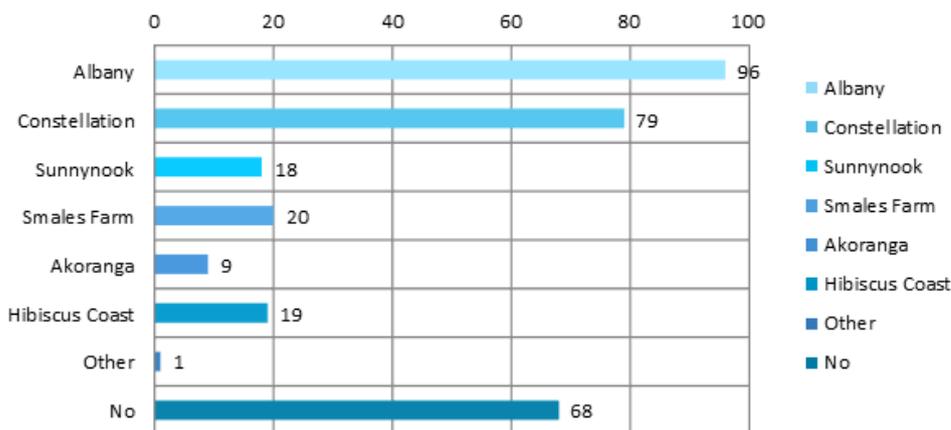
During the consultation period, 462 people visited at least one page from the online consultation portal, there were 368 informed participants who visited multiple pages, and 228 online surveys were completed.

Some key insights from the feedback provided:

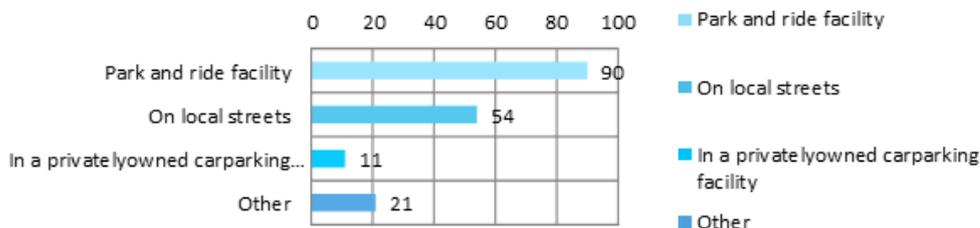
- The majority of respondents already use a busway station, with Albany Busway Station being the most popular station (31%) closely followed by Constellation Busway Station (25%) where people drive to the station and use the Park & Ride facilities (51%).



Do you currently use an existing busway station

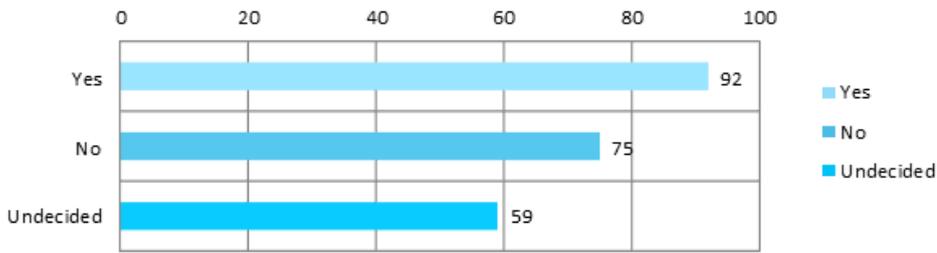


If you use an existing busway station and drive to the station where do you park your car



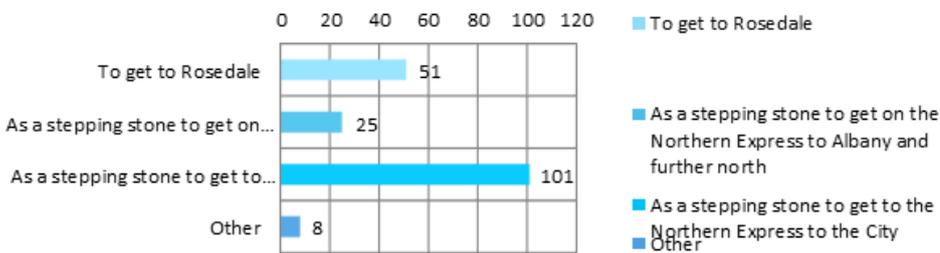
- 40.7% of people said they would use the new Rosedale Busway Station, 33.2% said they would not use the station and 26.1% were undecided.
- Most people said they would use the station on a daily basis (33.3%).

Would you use the new Rosedale busway station



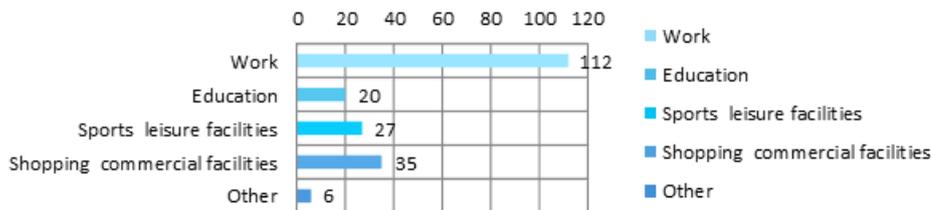
- Most people said they would take a bus to get to the station and an overwhelming majority would use the new station as a stepping stone to get on the Northern Express service to the city.

How would you use the Rosedale busway station



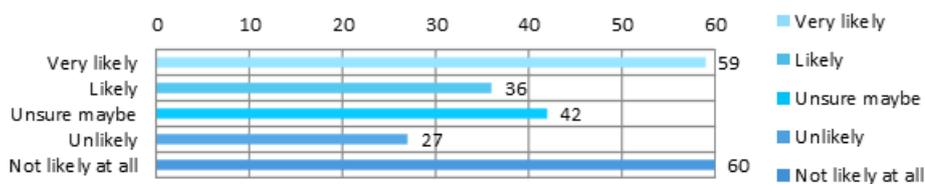
- An overwhelming majority of people said they would use the station to get to work, which resembles the commercial and industrial use of the Rosedale area.

Would you use the new Rosedale busway station to get to



If improved bus feeder services are in place, people said they are likely to try these services to access Rosedale Busway Station (26.3% very likely and 16.1% likely). 18.8% were unsure, 12.1% unlikely and 26.8% were not likely at all.

If improved local bus feeder services are in place how likely are you to travel to/from the new Rosedale busway station by bus



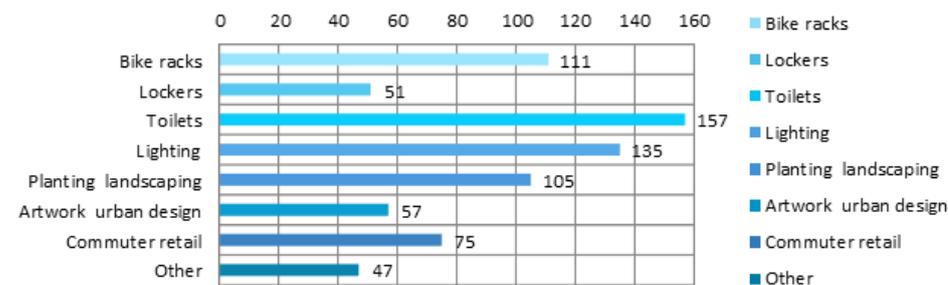
- Out of those people who currently drive to Rosedale and park on a local road, 38.8% are likely or very likely to continue to do this. The same amount of people (38.8%) said that they are unlikely or not likely at all to continue to drive to Rosedale and park on local roads. 22.4% were undecided.

If you currently drive to Rosedale and park on local roads how likely are you to continue to drive to Rosedale and park on local roads



- The top five amenities and urban design features people would like to see at the new station were toilets, good lighting, bike racks, planting/landscaping and commuter retail.

What amenities would you like to see at a new busway station



RESPONSE TO KEY ISSUES RAISED DURING ENGAGEMENT

Local bus feeder services

The roll out of Auckland Transport’s (AT) new network later this year will provide more local bus feeder services and improved routes to make it easier for customers to travel by bus around the North Shore, including Rosedale. Information on these new routes and services can be found at www.at.govt.nz/newnetworknorth

Approximately a year before the Rosedale Busway Station is completed (estimated completion is 2021/22), the bus network will be reviewed again and further changes will be made, supported by consultation and feedback from the local community and stakeholders, with a view to re-routing and improving bus services to the new station. This means that the residential and commercial centres in the area will be easier to get to by bus. Commuters will also have the option to use the Northern Express buses along the extended Northern Busway, as these services will run through and connect to the new Rosedale Busway Station.

Additionally, an 8.5km shared walking and cycling path will be built as part of the Northern Corridor Improvements (NCI) project alongside the Northern Busway, with connections to Rosedale Busway Station and local paths, making it safer and easier for customers to walk and cycle to the new station.

Current congestion and future local road improvements

We’re aware of the existing congestion problems in and around Rosedale and Albany, in particular during peak times. It is predicted however, that traffic flows will improve in the Rosedale area once the transport improvements related to the Transport Agency’s wider Northern Corridor Improvements (NCI) project are completed in 2021/22.

Our studies have shown that these NCI project improvements to SH1 and SH18, along with the planned extension of the Northern Busway to Albany, once completed, will reduce congestion on local roads and therefore improve local traffic flows.

Planning work on the Rosedale Busway Station project is continuing to develop further, and as part of this work, we are carrying out more traffic and transport assessments to help further refine the design and ensure the wider network impacts are understood and effects are minimised or alleviated.

So far it has been established that we should look into the following improvements:

- Intersections at Rosedale Road/Tawa Drive and Rosedale Road/Triton Drive to make it safer and easier for all customers to get around.
- A roundabout at the Cowley Place/Tait Place intersection to help buses turn around.
- Pedestrian and cyclist facilities on Rosedale Road, Triton Drive, Arrenway Drive, and Apollo Drive to make it safer and easier for customers to access the new station.

On-street parking

Parking is already close to full capacity on the local roads in Rosedale and many submitters raised concerns about commuters also using these limited parking spaces, before getting on a bus at the new station.

An on-street parking strategy is being developed by AT to ensure that on-street parking close to the new station can be used in the most efficient manner. AT will undertake further community consultation to assess the parking situation a year before the new Rosedale Busway Station is due to open, and then implement the necessary changes. This will likely be in 2020/21.

A park and ride facility at Rosedale is not being incorporated into the station design and instead, AT is looking to invest in upgrading existing park and ride stations such as Albany, for those who want to drive their car to a Busway Station.

Design enhancements:

The entrance to the new Rosedale Busway Station and plaza will still be located at 9 Arrenway Drive in Rosedale. Lift towers and stairs will provide access to platforms for customers to use the Northern Busway and Northern Express services. The new extension to the Northern Busway will be built alongside the existing motorway lanes over Rosedale Road and lift and stair towers on the other side will allow easy access down to local bus bays located on Rosedale Road.

Underpass or overpass

Following months of investigations, it has been decided that an underpass is the best option to provide access across the Northern Busway lanes to platforms on the other side. This is a more cost-effective option and provides safer and faster access for customers to reach the different platforms.

Walking and cycling

The design team has been working with the AT Walking and Cycling team to ensure the proposed paths and routes to the new station will connect with existing and planned future walking and cycling routes.

Secure and dry bike storage facilities were raised a number of times during consultation so covered bike parking areas will be provided to allow a secure and dry place for cyclists to leave their bikes before getting on the bus.

Urban design

The new station will be designed to incorporate useful amenities and facilities, along with pleasing features which are being designed in collaboration with local iwi artists.

Below is a selection of artist impression concept drawings of the new station:



Concept design drawing - Rosedale Busway Station looking west - Rosedale Road with local bus bays and Northern Busway lanes and platforms on bridge structure above. SH1 motorway lanes visible behind Northern Busway.



Concept design drawing - street level view of Rosedale Road and Rosedale Busway Station with walking and cycling paths, and Northern Busway lanes and platforms on bridge structure above.



Concept design drawing - entrance plaza to Rosedale Busway Station from drop-off area, accessed via Arrenway Drive.

WHAT IS THE WIDER NORTHERN CORRIDOR IMPROVEMENTS PROJECT?

You may have seen or heard reference to the NCI project, which is the Transport Agency's Northern Corridor Improvements project (NCI) currently underway in the North Shore area. Construction has already started and the Rosedale Busway Station is expected to be constructed by the same NCI Alliance following consent approval.

The NCI project includes motorway improvements on the Northern Motorway (SH1), a new motorway to motorway connection between SH1 and SH18, an extension of the Northern Busway to Albany and 8.5km of shared walking and cycling paths.

For more information on this work, see www.nzta.govt.nz/auckland-northern-corridor

NEXT STEPS

- Now to September 2018 - Pre-consenting planning and design development.
- October 2018 to mid-2019 - Submit consent application and consenting process.
- 2019 onward - More detailed design work and construction drawings.
- End 2019 to 2021/22 - Construction of the Rosedale Busway Station as part of the wider Northern Corridor Improvement (NCI) works.
- 2021/22 - expected opening of the Rosedale Busway Station.



If you require any additional information, please contact:

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