

Waitematā Harbour Connections

Between March and May 2023, the Waitematā Harbour Connections project asked for people's views about how they want to cross Te Waitematā in the future, and different rapid transit connections through the North Shore.

This wider community feedback plays an important role in helping shape the recommended way forward for this city-shaping project.


How we engaged with the community

 **800+**
people at **20+**
community
events


 **20+**
stakeholder
group
meetings

 **9M +**
views from
nationwide
advertising

 **200+**
stakeholders
at ministerial
events


 **34** pieces of
media coverage
with a potential
reach of **26M +**

 **100,000+**
website visits
from **21,000+**
unique users

 **80** interactions
via our project
inbox and 0800
number

 **200+** views
of our online
webinar

 **3,215** survey
responses

 **6** school
sessions

Who we heard from



Home owners
and residents'
associations



Transport and
infrastructure
groups



Business owners
and business
associations



Local
Government
Elected Members



Environmental
groups



Active modes
groups



Retirees



Hapori Māori



Tertiary and
school students

What we heard

You strongly supported the need for additional harbour connections, wanting good long-term planning, future proofing Tāmaki Makaurau Auckland's transport network.

"Spend the money and do it right."

Here's what factors are most important to you when crossing Te Waitematā:

Efficiency 83%

- getting around faster



"We need to start thinking long term and how to improve the infrastructure to motivate people to use public transport, reduce carbon emissions and be more interconnected."

Resilience 80%

- to significant events like accidents or extreme weather



"I want our city to be beautiful. I like having a tunnel for a road to separate / hide car traffic on bridge. I like resilience in our transport."

Growth opportunities 73%

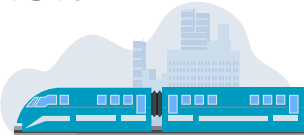
- developing and enhancing communities



"I think all options will enable future growth opportunities in the North."

When asked about delivery, you told us what modes are most important to you:

Light rail
75%



General traffic
66%



Walking and cycling
63%



Connecting the North Shore

You told us that a **direct link for Takapuna and the Central City** is the most preferred option when connecting to the North Shore.



"Genuinely opens up the North Shore as a viable public transport option... has the ability to promote significant growth in the economy of the North Shore."

90% of people want to see an **increase in housing, jobs and services** around both the existing **Northern Busway corridor** and existing **communities on the North Shore.**



From our independent market research

The key insights were:



strong support for additional harbour connections



high awareness of the project



people are expecting a multi-modal solution

People want us to consider:



an efficient crossing that eases congestion



a cost effective solution



minimising disruption during construction

Community engagement events

We took the project across the city, holding 20+ community events across the Region from Warkworth to Mangere, to give people the opportunity to learn more about the project. We also had an info hub at Karanga Plaza, Wynyard Quarter. Throughout the month, we spoke to more than 800 people.



Next steps

We'll be incorporating what we heard into the Indicative Business Case, which is due to be completed early 2024.

We'll also continue to talk with our partners and the community as the project progresses. There'll be further community engagement as part of future phases.

You can read more about this and sign up for updates on the [Project webpage](#).

How to contact us

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