

Support for transport operators

Safety and compliance are important

Waka Kotahi NZ Transport Agency is dedicated to working with transport operators to help transport businesses operate in a safe and compliant way.

There are a number of laws, rules, regulations and standards that a transport operator is expected to understand and comply with. For a person new to the industry this can be overwhelming and confusing.

We're here to help.

Talk to a Compliance Officer

Waka Kotahi has Compliance Officers in your region who can help and guide you in the areas of transport licensing, compliance, vehicle maintenance, vehicle servicing and best practice in those areas.

Please contact the regional commercial transport teams listed below if you have any questions or concerns, or to arrange a personal visit.

Region/office location	Email address or phone number
Auckland	sctpcouni@nzta.govt.nz
Hamilton and Tauranga	cniadmin@nzta.govt.nz
Gisborne, Napier, Palmerston North, Wellington	sctlniadmin@nzta.govt.nz
Christchurch	sctsiadmin@nzta.govt.nz
Dunedin	03 951 3009 – choose option 4

Talk to us about heavy vehicle permitting

Call us on 0800 683 774 or email us about specific permit types.

Permit type	Email address
Overdimension	opia@nzta.govt.nz
HPMV	hpmvinfo@nzta.govt.nz

Go online for more commercial transport resources

Commercial transport resources	Website address
Factsheets on a range of transport topics	www.nzta.govt.nz/factsheets
Information on trucks and tow trucks, taxis, shuttle buses, other passenger services and rental vehicles	www.nzta.govt.nz/commercial-driving
Information pack for heavy goods and large passenger service transport operators	www.nzta.govt.nz/operator-information-pack
See why your company could benefit from using the Transport Organisation Register Online (TORO)	www.nzta.govt.nz/about-toro