

State of public transport in New Zealand

July to September 2025

351.5M

passenger
kilometers
travelled

2.2M

vehicle trips
operated - bus,
train, ferry

576

zero-emission
buses

35M

Total service
kilometers
operated

3,078

vehicles - bus,
train and ferry

\$85M

passenger fare
revenue

40.7M

boardings - bus,
train and ferry

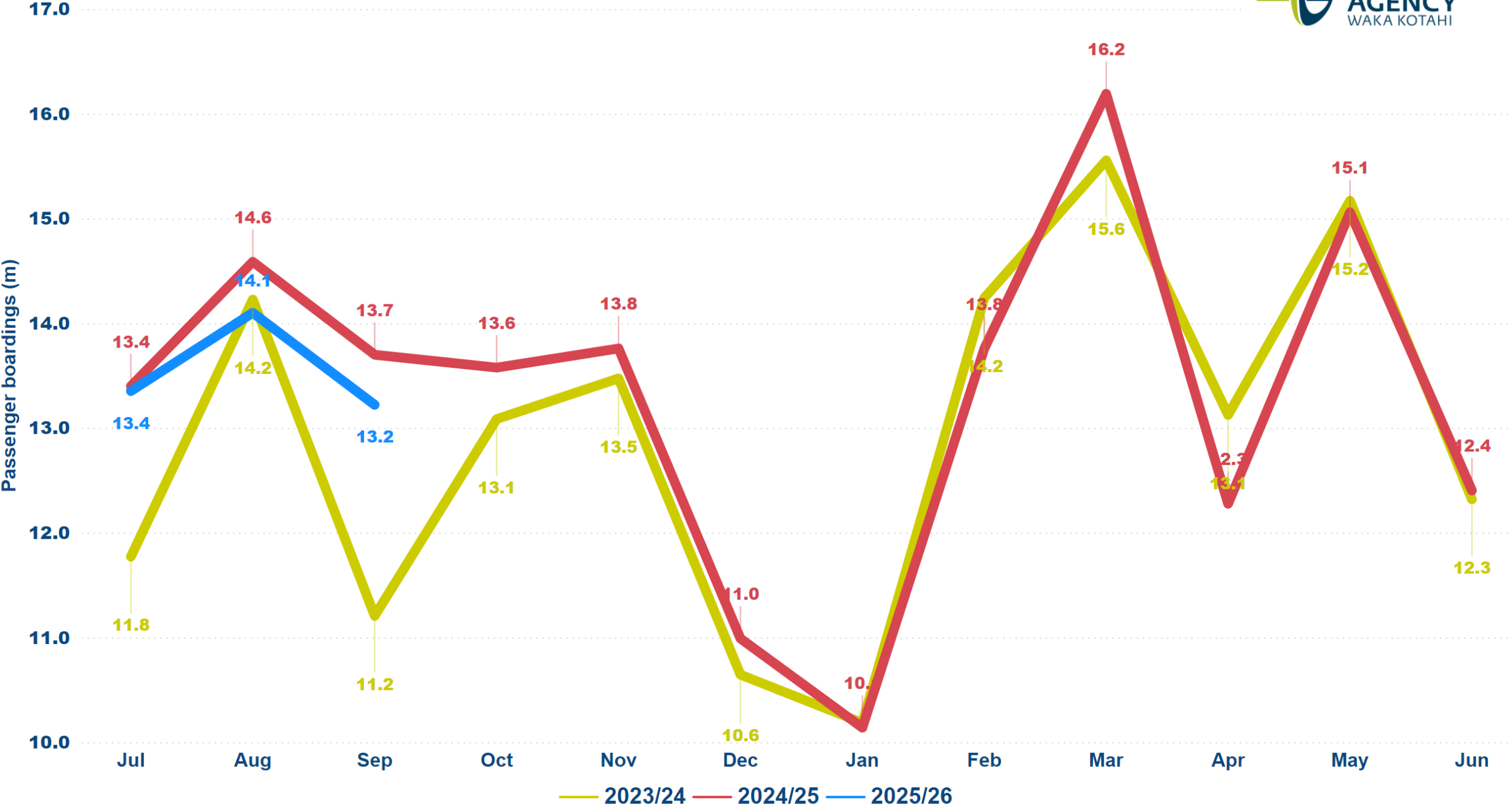
\$1.62bn

total funding

760.31K

Total Mobility
client trips

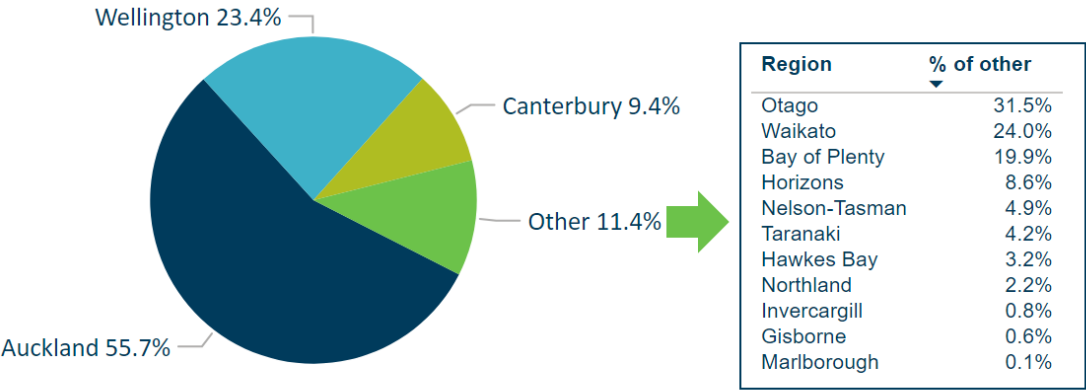
Public transport boardings compared to previous years



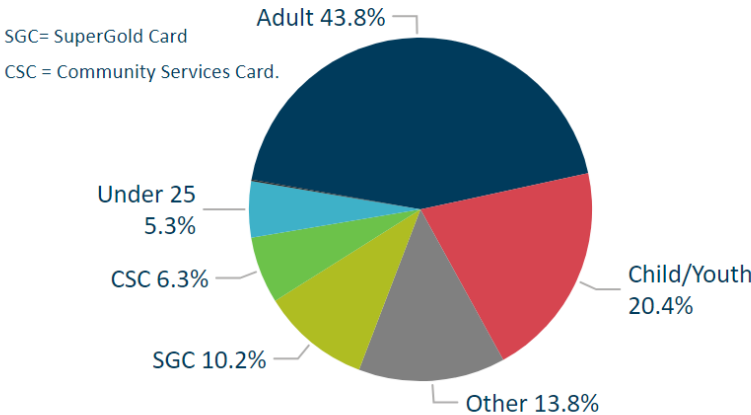
Public transport boardings by region, mode and passenger type

Jul-25 to Sep-25

Public transport boardings by region



Public transport boardings by passenger type



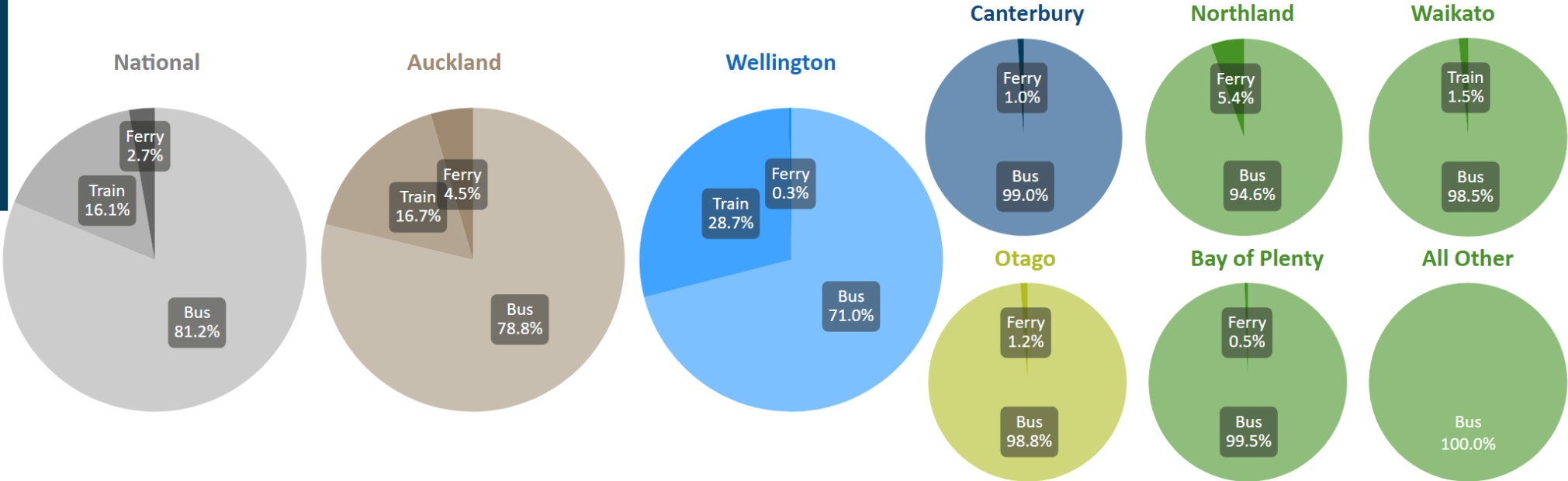
Crown fare concessions (SGC and CSC) account for **16.5%** of boardings.

Nationally defined fare concessions for child/youth account for **20.4%** of boardings.

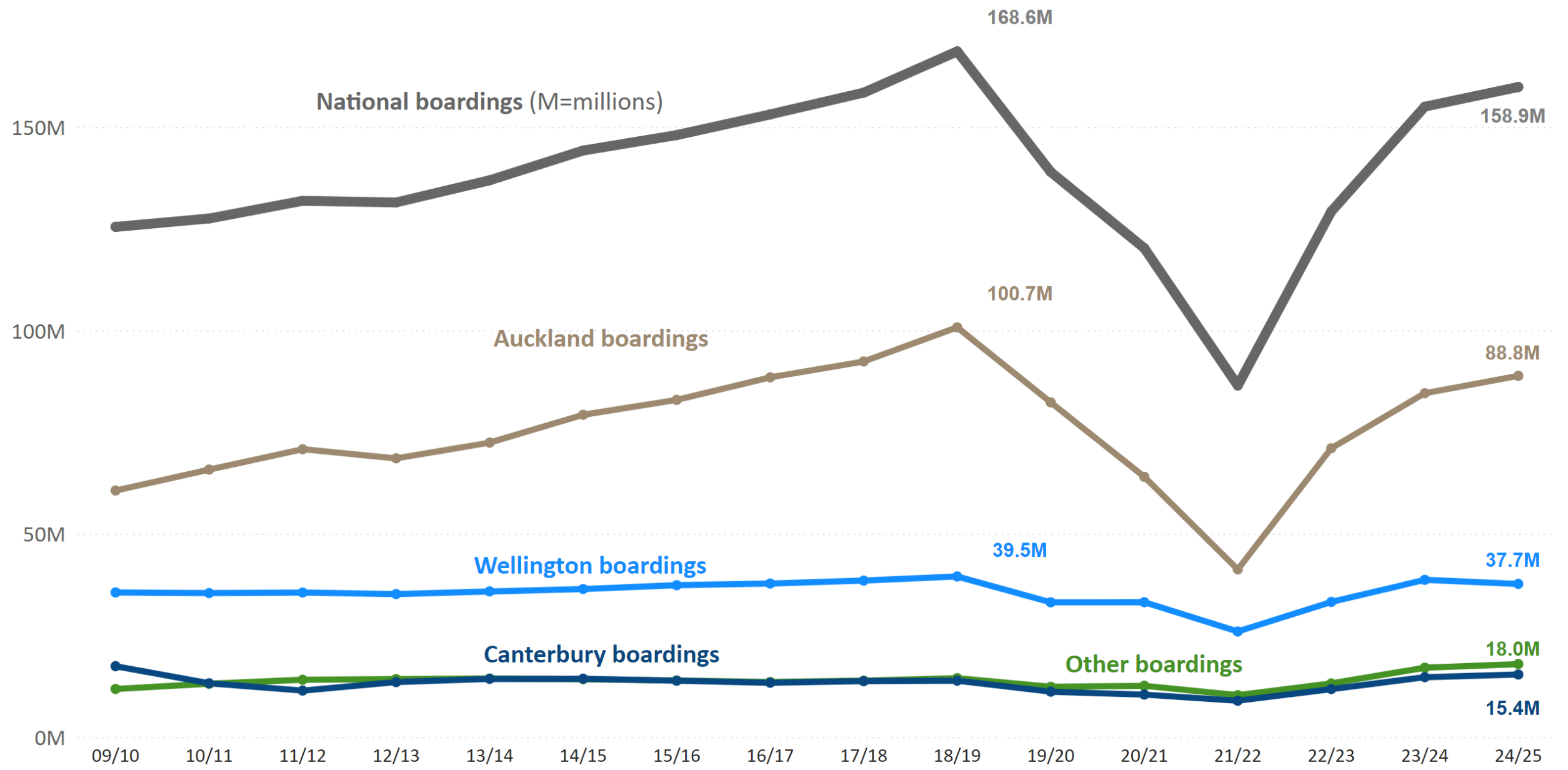
Public transport boardings by mode

Auckland and Wellington account for **79.1%** of total public transport boardings. **88.6%** of boardings are from the three largest regions only.

81.2% of total public transport boardings nationally are on **buses**.



Public transport boardings over time, 2009/10 to 2024/25

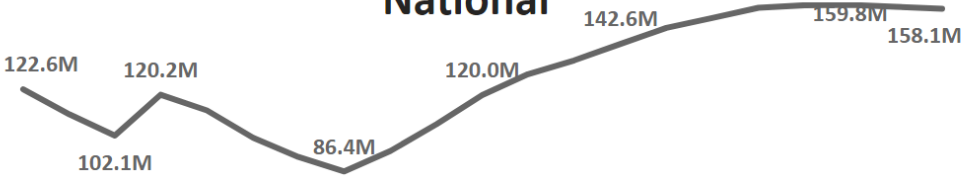


Public transport boardings by region - from Sep-20 to Sep-25

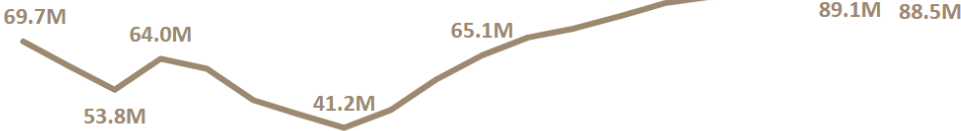
KEY: **AUCKLAND** | **WELLINGTON** | **CANTERBURY** | **NORTH ISLAND** | **SOUTH ISLAND**



National



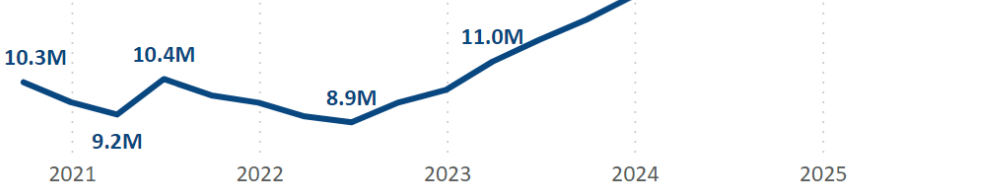
Auckland



Wellington



Canterbury



Large regions

All boardings for bus, train and ferry, rolling annual total

Waikato



Otago



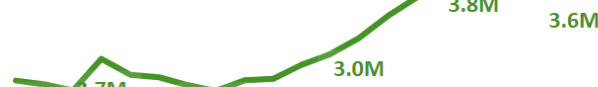
Taranaki



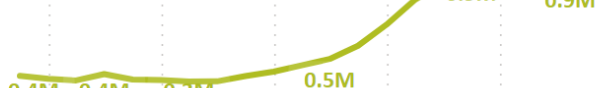
Horizons



Bay of Plenty



Nelson-Tasman



Medium regions

Hawke's Bay



Northland



Invercargill



Gisborne



Marlborough

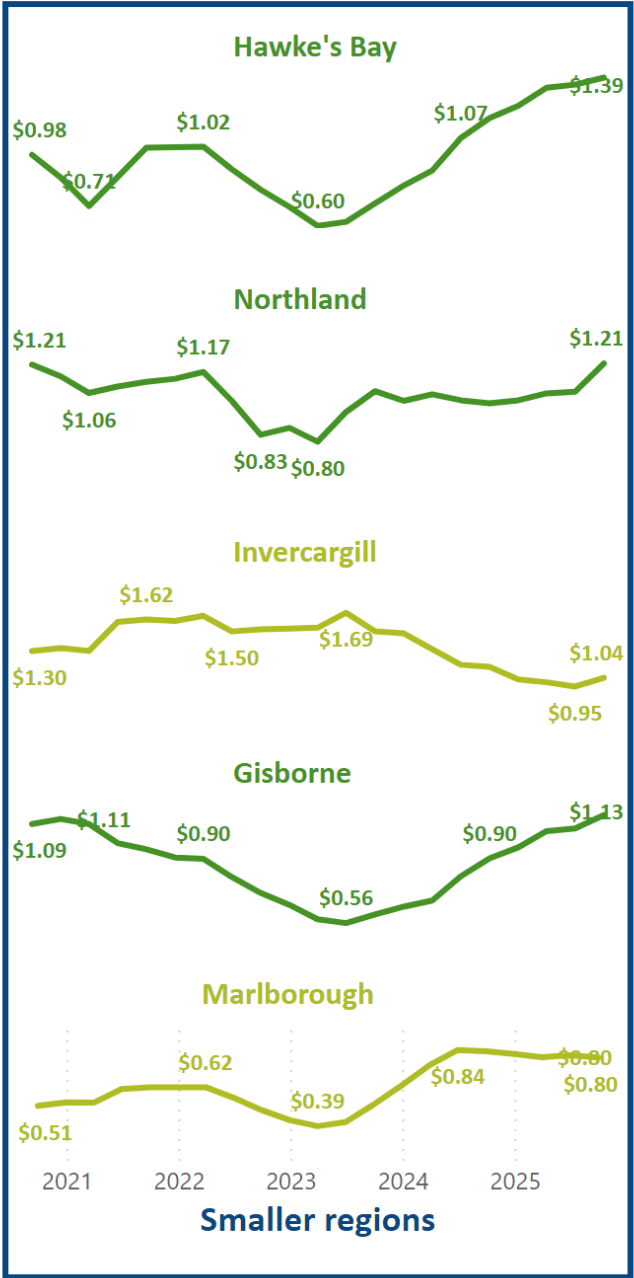
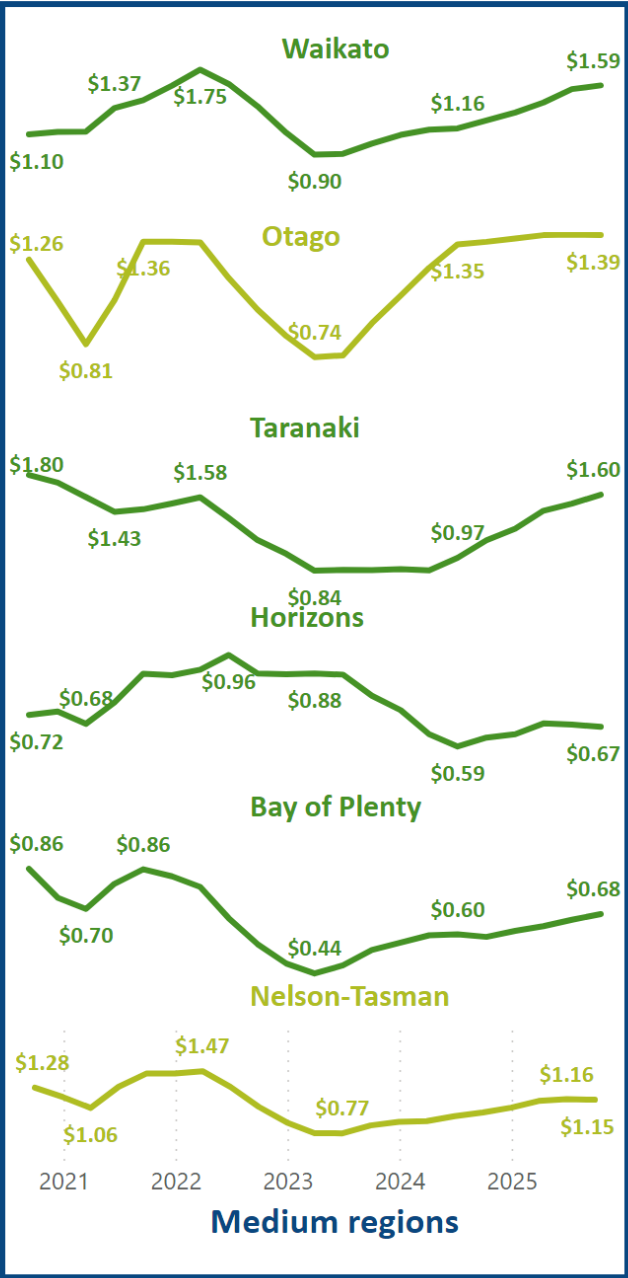
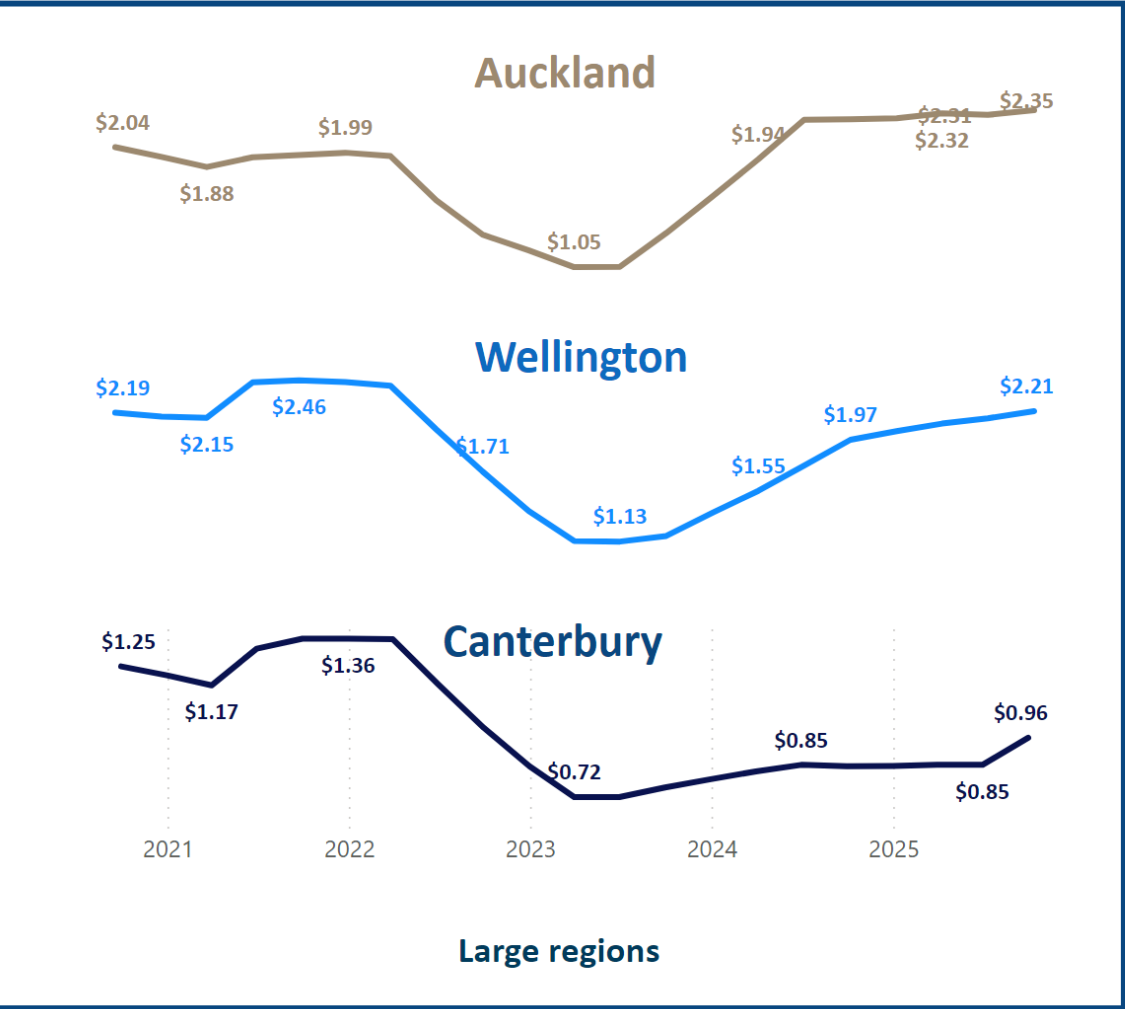
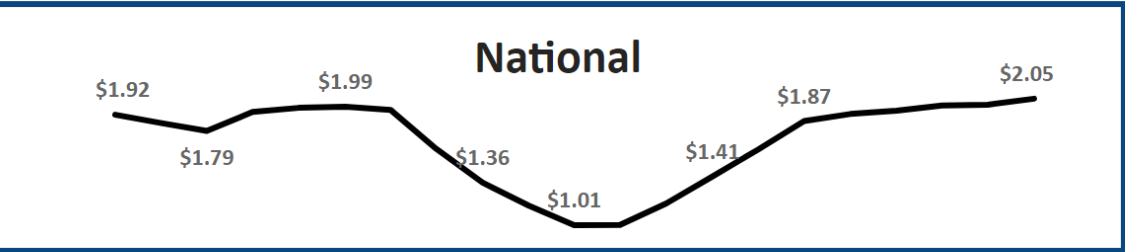


Smaller regions

Public transport average fares by region, from Sep-20 to Sep-25

KEY: AUCKLAND | WELLINGTON | CANTERBURY | NORTH ISLAND | SOUTH ISLAND

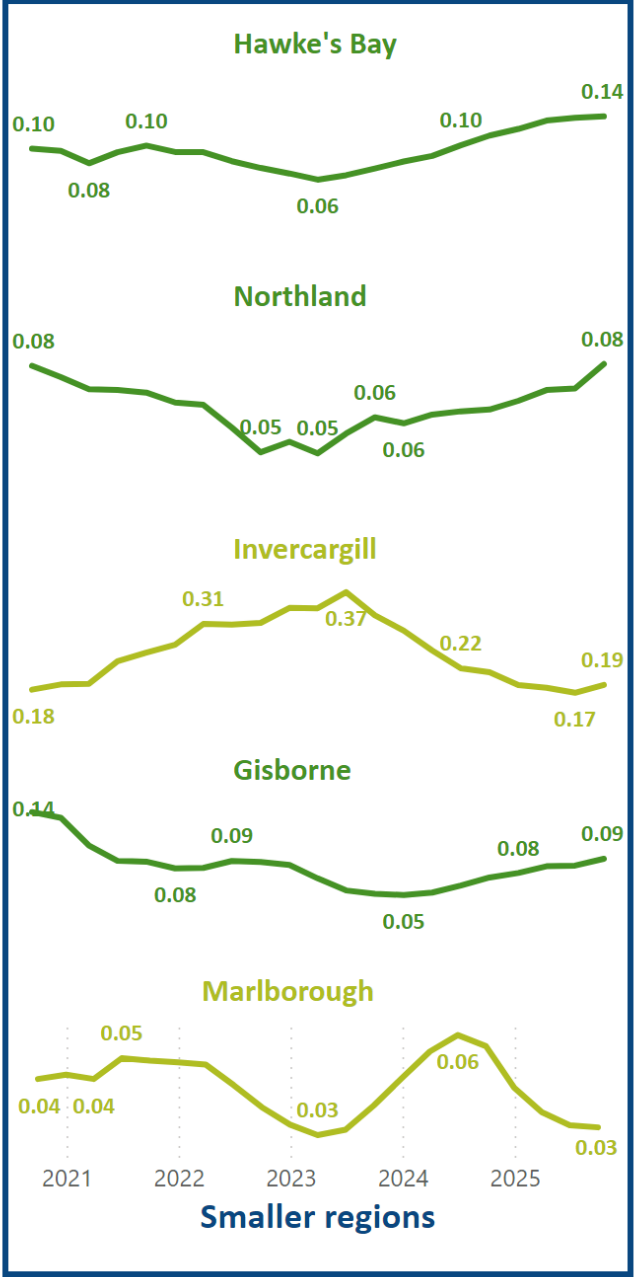
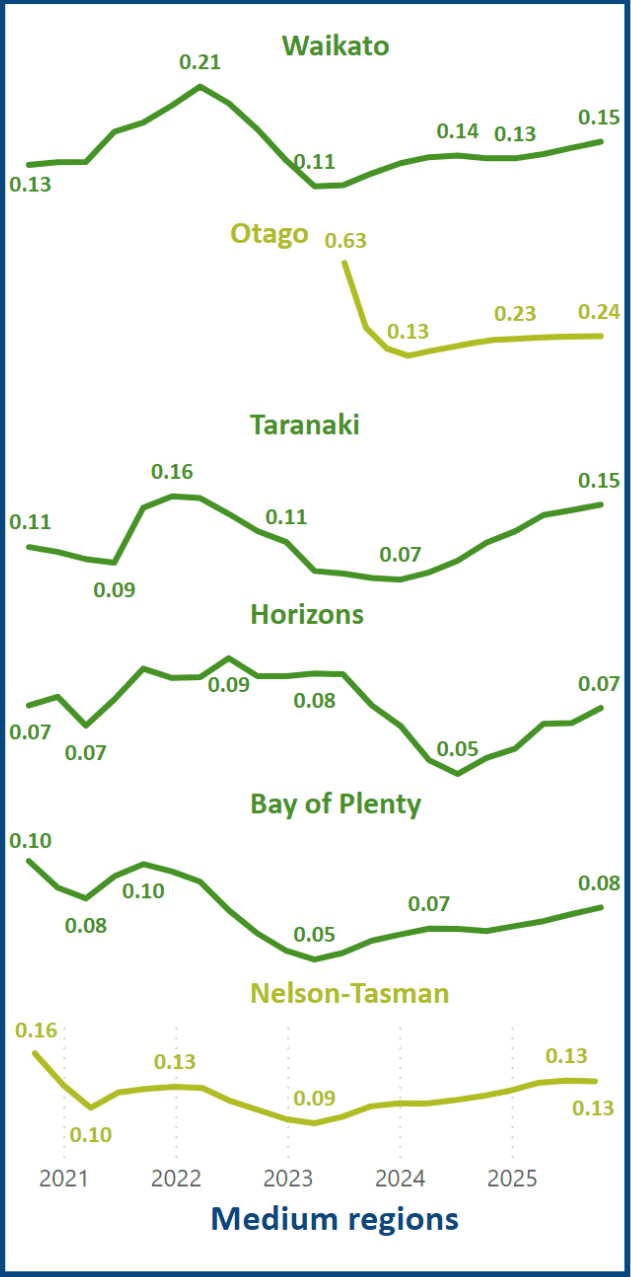
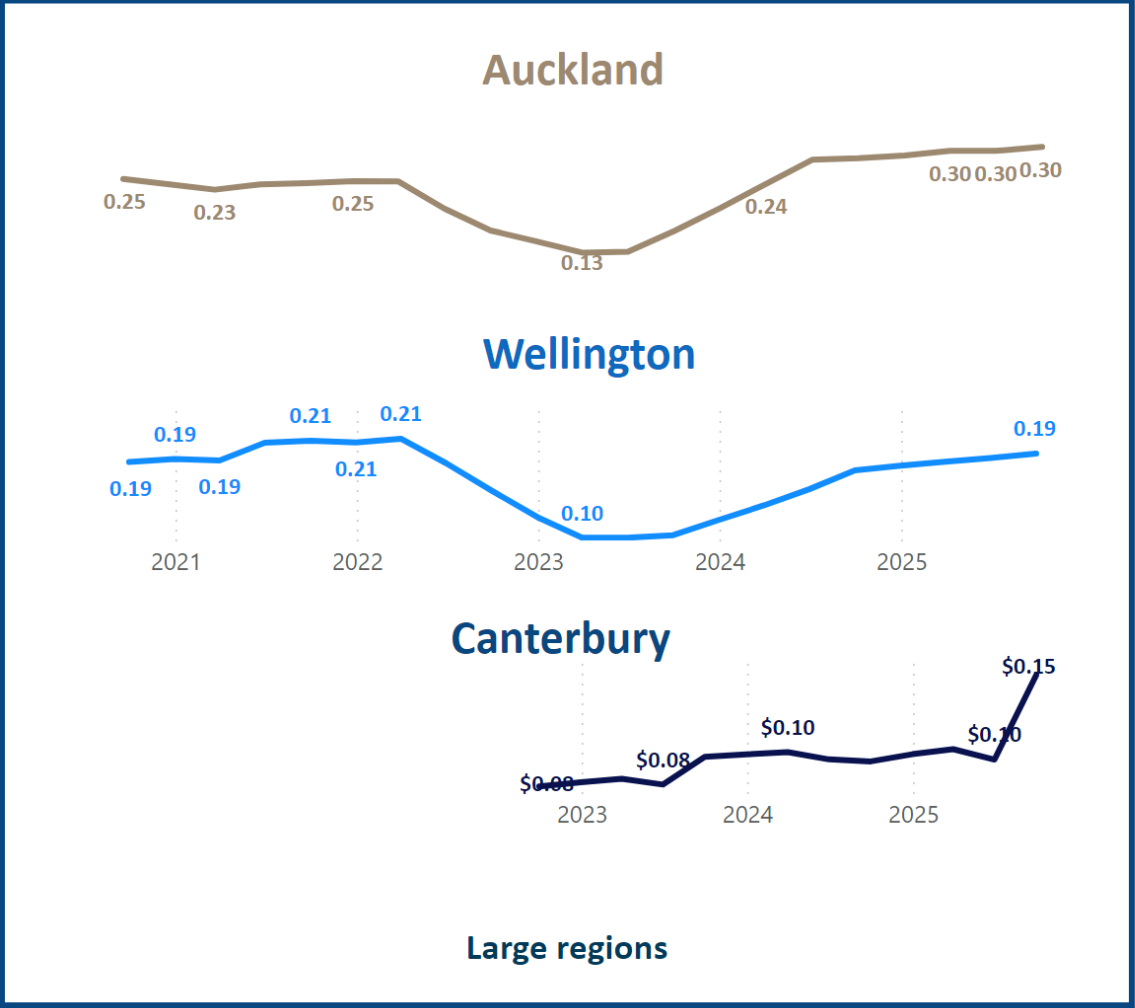
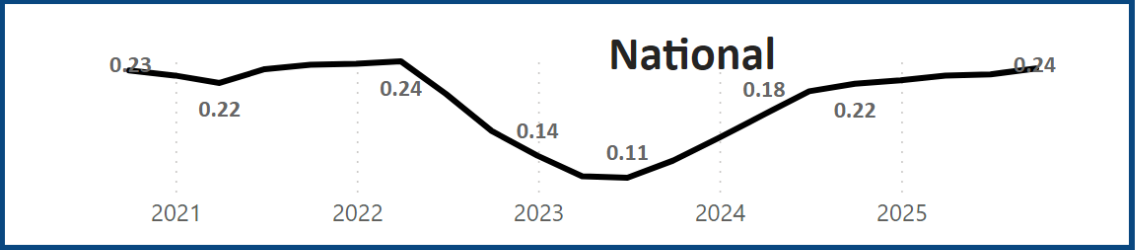
Average for fares for bus, train and ferry, rolling annual total



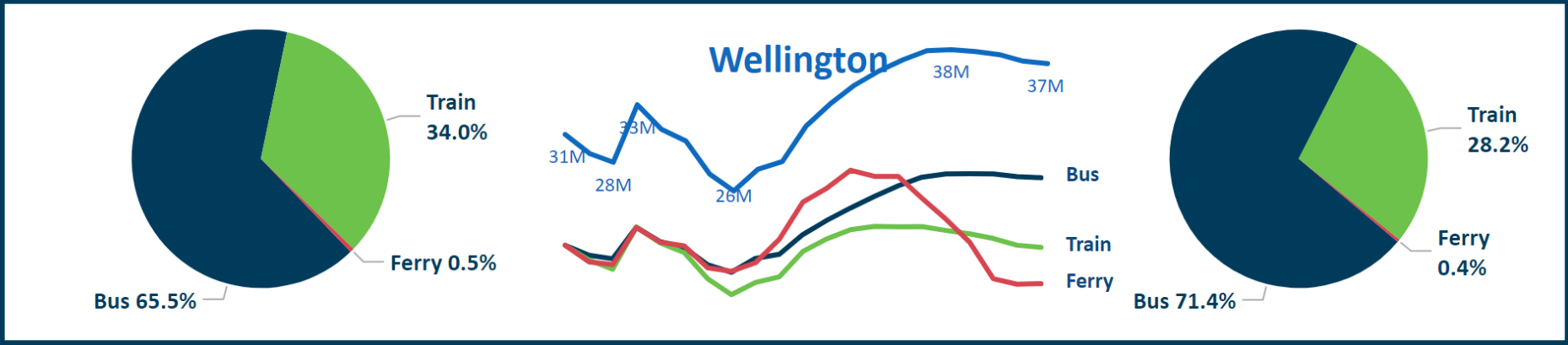
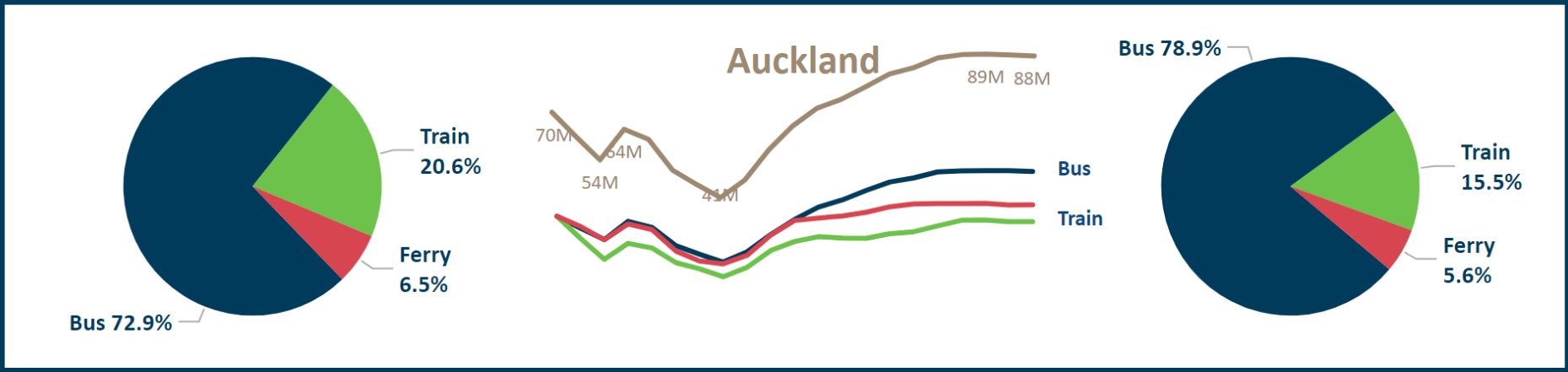
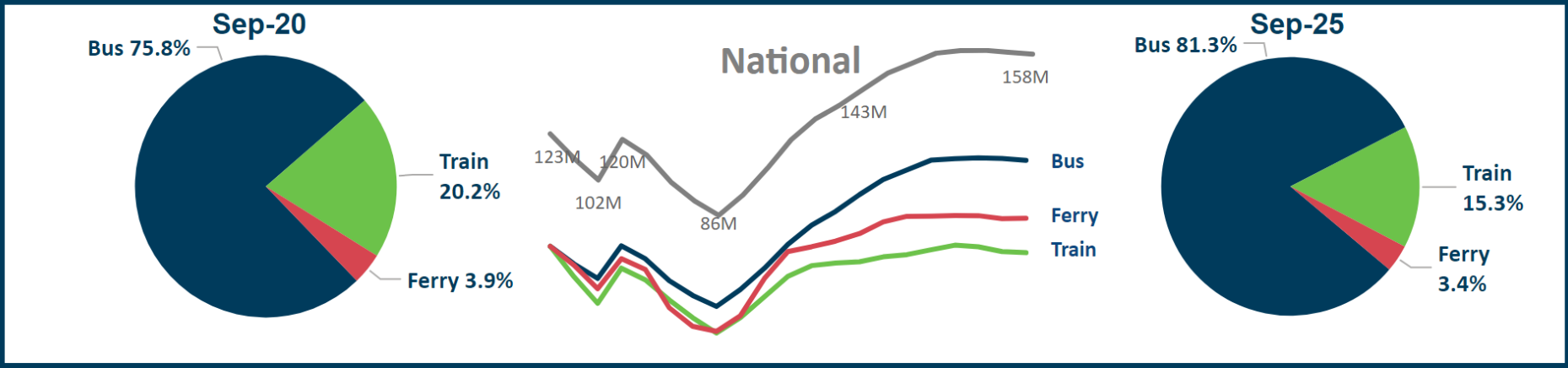
Public transport avg fares per km by region, from Sep-20 to Sep-25

KEY: AUCKLAND | WELLINGTON | CANTERBURY | NORTH ISLAND | SOUTH ISLAND

Average for bus, train and ferry



Public transport boardings by mode - from Sep-20 to Sep-25

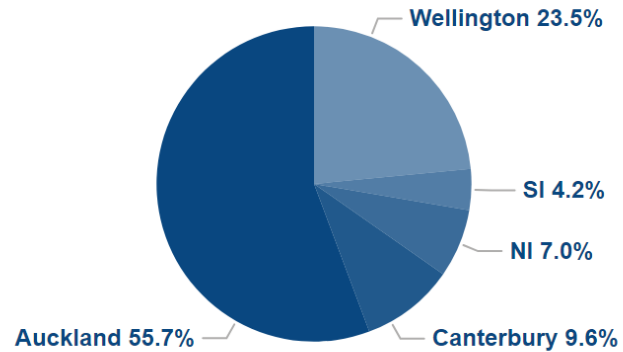


All series are rolling years. Mode charts have been plotted so each mode is indexed where Year ended Sep-20 = 100, to allow for comparison of % changes.

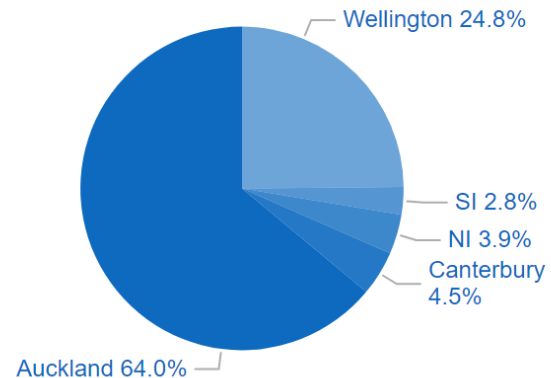
Public transport boardings and fare revenue by region, Oct-24 to Sep-25

Auckland and Wellington account for **79.2%** of total public transport boardings and **88.8%** of fare revenue

Passenger boardings

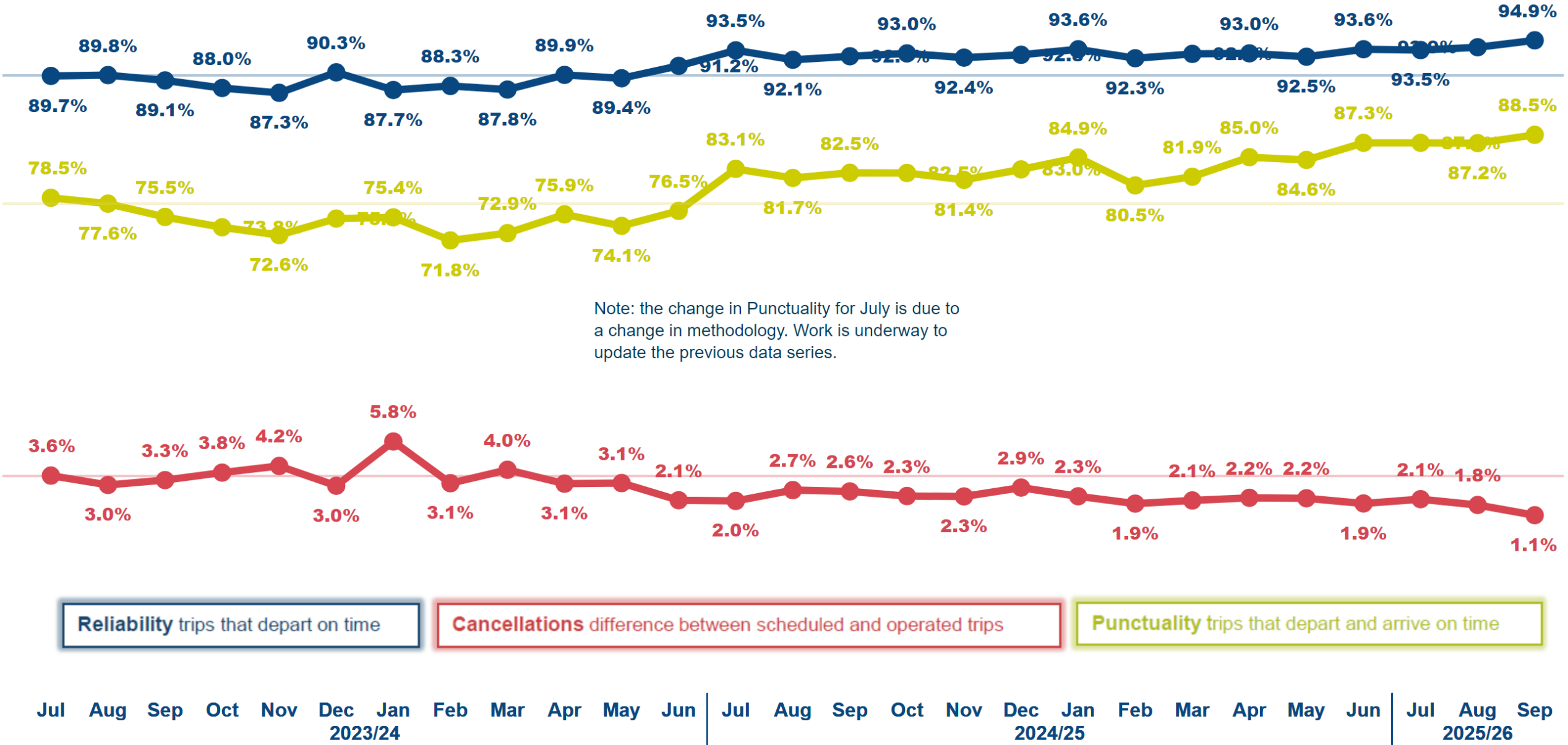


Fare revenue

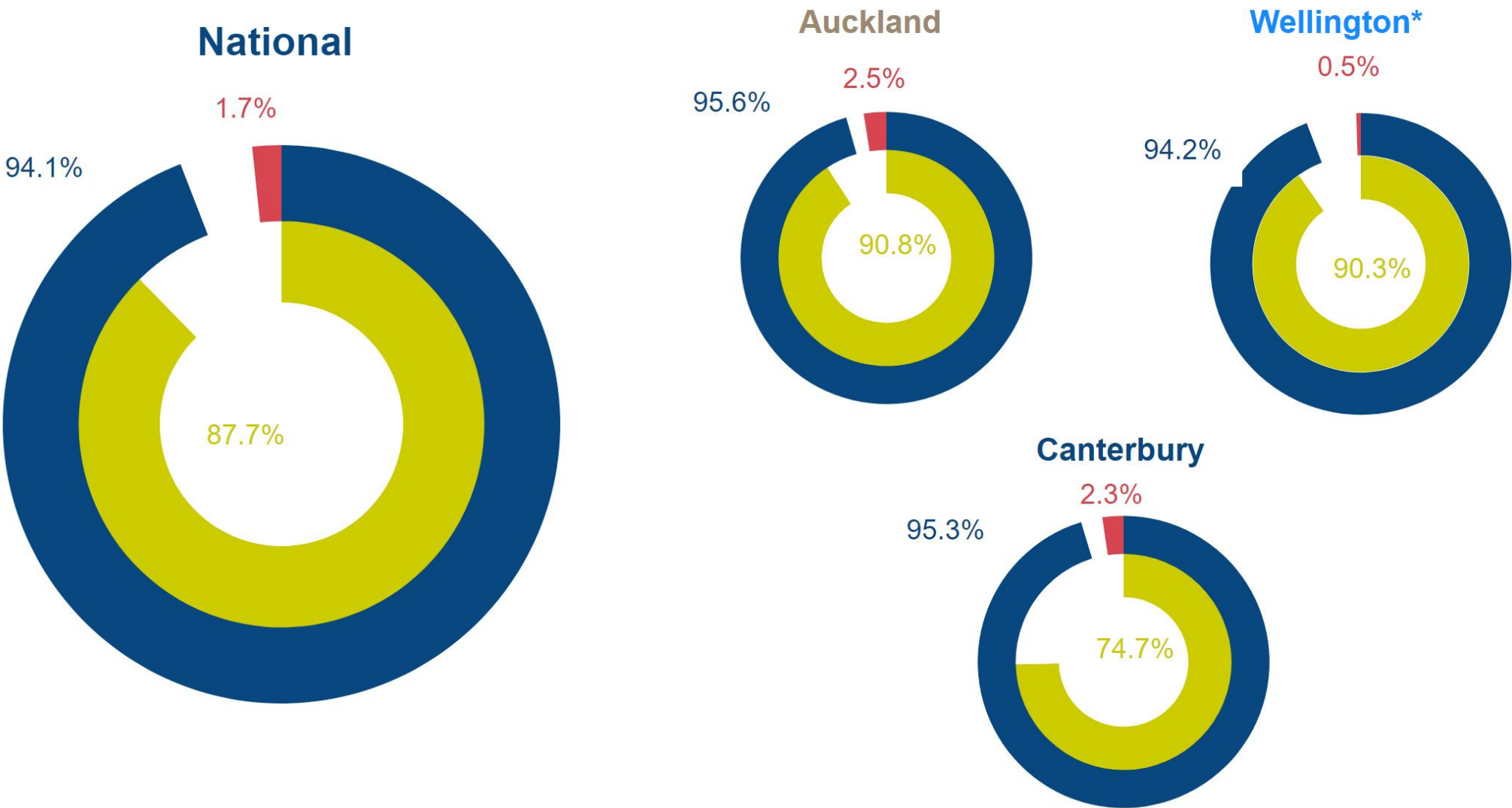


Region	Public Transport Boardings	Fare Revenue (excl GST)	Average fare (excl GST)	Share of boardings	Share of fare revenue
Auckland	88,481,498	\$207,511,995	\$2.35	55.7%	64.0%
Wellington	37,304,397	\$80,628,132	\$2.16	23.5%	24.8%
Canterbury	15,237,741	\$14,573,558	\$0.96	9.6%	4.5%
Otago	5,565,634	\$7,761,064	\$1.39	3.5%	2.4%
Waikato	4,182,213	\$6,656,168	\$1.59	2.6%	2.1%
Bay of Plenty	3,628,529	\$2,469,188	\$0.68	2.3%	0.8%
Taranaki	753,518	\$1,208,576	\$1.60	0.5%	0.4%
Nelson-Tasman	911,013	\$1,047,529	\$1.15	0.6%	0.3%
Horizons	1,441,033	\$966,998	\$0.67	0.9%	0.3%
Hawkes Bay	567,870	\$790,651	\$1.39	0.4%	0.2%
Northland	455,095	\$552,803	\$1.21	0.3%	0.2%
Invercargill	159,094	\$165,085	\$1.04	0.1%	0.1%
Gisborne	119,302	\$135,178	\$1.13	0.1%	0.0%
Marlborough	17,748	\$14,180	\$0.80	0.0%	0.0%
Total	158,824,685	\$324,481,105	\$2.04	100.0%	100.0%

Public transport service performance over time



Public transport service performance - Jul-25 to Sep-25



Reliability trips that depart on time

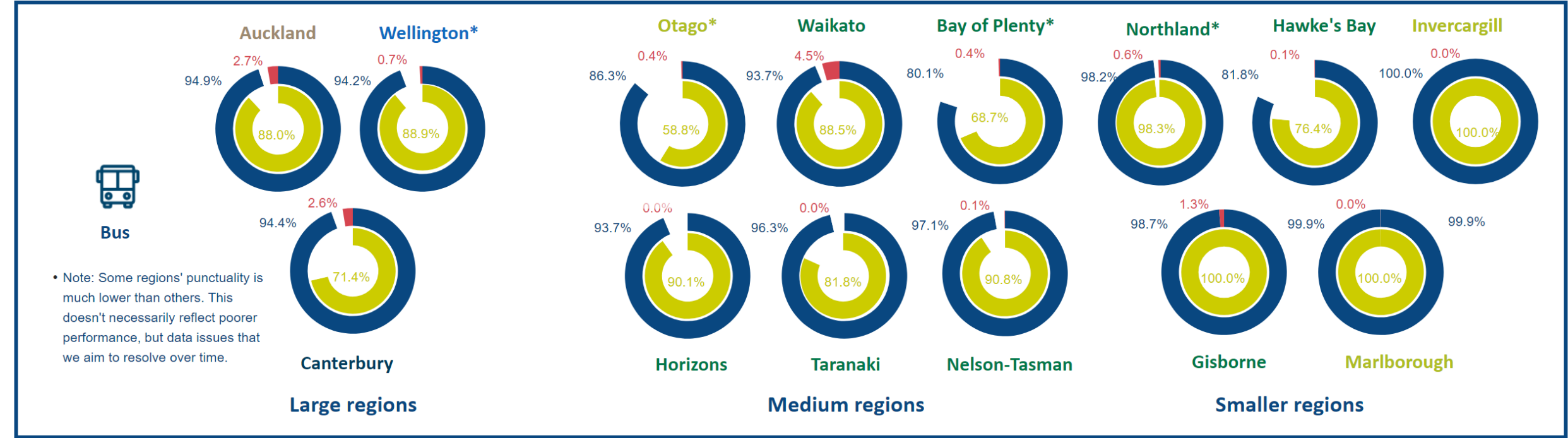
Cancellations difference between scheduled and operated trips

Punctuality trips that depart and arrive on time

Performance of public transport services- reliability, punctuality, cancellations

Oct-24 to Sep-25

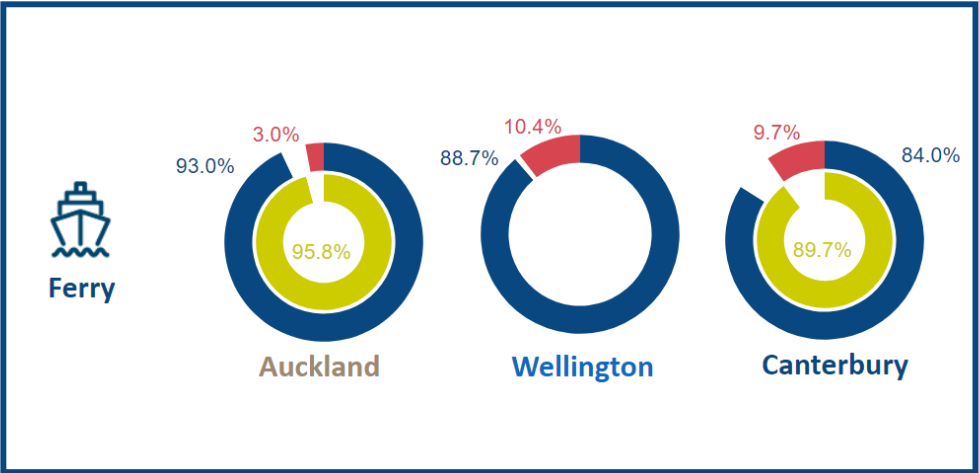
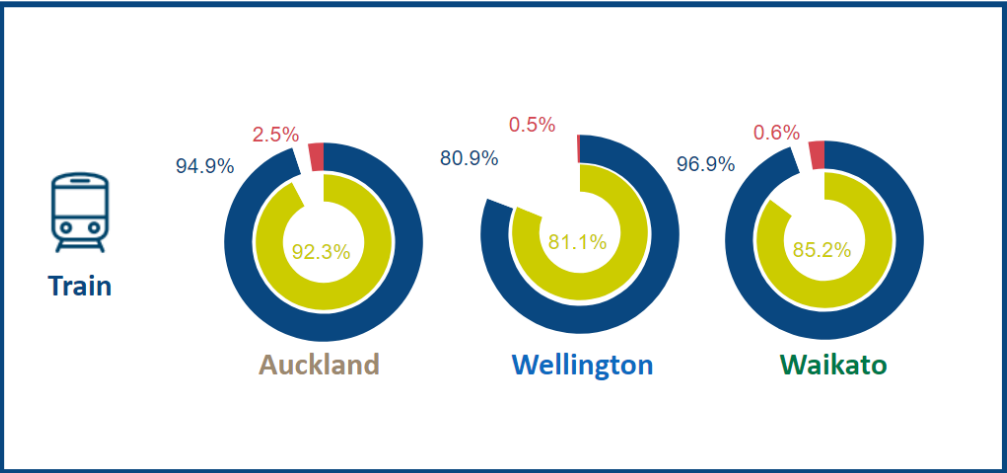
KEY: AUCKLAND | WELLINGTON | CANTERBURY | NORTH ISLAND | SOUTH ISLAND



Reliability is the proportion of scheduled public transport trips that depart their origin on time

Punctuality is the proportion of operated public transport trips that depart their origin and arrive at their destination on time

Cancellations are the difference between scheduled and operated trips



Notes on data

Data is collected from two sources:

1. **Transport Investment Online (TIO)** is the web-based system NZTA and our investment partners use to capture and manage all activities for inclusion in the National Land Transport Programme (NLTP). Public Transport Agencies (PTAs) provide key data such as financial data through this portal.
2. PTAs also complete a **monthly Excel spreadsheet template** collecting key performance and operational data for NZTA on a monthly basis.

While every effort is made to ensure the quality and accuracy of the data, it may be subject to error. As the dataset is continually updated to improve the quality, these numbers may not align perfectly with other similar requests.

Specific measures

Service reliability

Reliability is the proportion of scheduled trips that depart on time (between 1 minute early and 5 minutes late).

Service punctuality

Punctuality is the proportion of operated public transport trips that depart their origin and arrive at their destination on time (no more than 5 minutes late). Several PTAs are working to update their data to align with our definition, and may appear currently to be out of step with other regions.

Cancellations

Cancellations are the difference between scheduled and operated trips.

For more information on the data in this presentation, please contact pt.reporting@nzta.govt.nz.