



Total mobility around New Zealand

A regional guide to using the Total Mobility scheme

April 2025 v1.2

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More information

NZ Transport Agency Waka Kotahi

First published 2010

Updated April 2025

online ISBN: 978-1-991311-37-5

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Wellington 6141

This document is available on NZTA's website at www.nzta.govt.nz

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About the Total Mobility scheme

This guide provides an overview for Total Mobility scheme users and contact information for regions operating the scheme in New Zealand.

What is the Total Mobility scheme?

Funded in partnership by local and central government, the Total Mobility scheme assists eligible people, with long-term impairments to access appropriate transport to meet their daily needs and enhance their community participation. This assistance is provided in the form of subsidised door to door transport services wherever scheme transport providers operate.

It provides:

- electronic cards or vouchers to eligible scheme members that subsidise the normal transport fare by 75% up to a maximum fare (set by the relevant regional council, or Auckland Transport)
- funding to scheme providers to help purchase and install wheelchair hoists
- payment to the owner of the wheelchair accessible vehicle for each Total Mobility scheme member who requires the use of a wheelchair hoist or ramp on a trip.

Who administers the scheme?

The scheme is managed and operated by regional councils.

How does the Total Mobility scheme work?

Scheme users are issued with an electronic card or a book of vouchers. You can obtain an electronic card or vouchers from the relevant regional council. Total mobility subsidies can be claimed anywhere in New Zealand where the scheme operates.

The subsidy per trip is 75% of the fare, up to a maximum subsidy. The maximum subsidy varies between regions; these costs are available under the regional information in this guide. If the total fare is more than the maximum subsidy you must meet the additional cost.

Read more about the scheme

For general information about the scheme, visit:

www.transport.govt.nz/area-of-interest/strategy-and-direction/total-mobility-scheme/

Note

While this guide provides information about the Total Mobility scheme, it does not guarantee travel. Factors outside of the control of NZ Transport Agency Waka Kotahi may influence the availability of users to travel, such as individual regional council policies on subsidising out-of-town travel.

In addition, while the scheme has widespread support, individual transport operators may refuse to honour the card and/or vouchers. We recommend that you book your transport service by phone or check with the operator that they accept the card or vouchers before you start your journey.

Visiting another region in New Zealand

Information for visiting another region in New Zealand

- If you are from Auckland, Wellington, Canterbury, Otago, Waikato, Hawke's Bay, Manawatū–Whanganui, Nelson/Tasman, Marlborough, Bay of Plenty, Northland or Taranaki where an electronic card is used, you will need to obtain vouchers before you travel to a region where an electronic card is not available.
- Contact the regional council at least 10 days before a planned trip, which will allow time for vouchers to be posted if required.
- When travelling in another region please advise the driver you are from out of town and are using a card and/or vouchers from your hometown.
- You must present your total mobility card and/or vouchers to the driver at the start of the trip.

Restrictions to the Total Mobility scheme in New Zealand

- The subsidy can only be accessed when travelling with approved transport operators (refer to transport operators section in each region below).
- Total mobility may not be used for travel that is undertaken as part of your work or that is paid for by another organisation such as ACC or DHB.
- Return trips are not covered by one transaction. Separate transactions must be made for each one-way trip.
- No waiting time is subsidised, unless specified in individual regions restrictions below.
- Passengers may travel where total mobility services are provided so long as no more than the local maximum fare is charged to the regional council.
- The conditions of use for Total Mobility vary slightly from region to region. If you are travelling in another region, your travel must be within the rules of the regional council Total Mobility scheme you are visiting.

Northland

Coverage

The scheme is available in the Whangārei district and in the Far North (Kerikeri, Kaikohe and Kaitaia) where there is an appropriate transport operator.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
A1 Cabs	09 438 3377	Hoist available
Driving Miss Daisy Far North (bookings required)	09 407 9889	Hoist available
Driving Miss Daisy Whangārei (bookings required)	09 430 8091	Hoist available
Freedom Driving Companion	09 430 0139	
Kiwi Cabs	09 438 4444	

Costs

Level of subsidy per trip - 75%

Maximum contribution by Northland Regional Council per trip

The maximum contribution per trip is \$45 in Whangārei and in the Far North.

Note: Northland Regional Council will pay 75% of the fare up to a maximum of \$60 in Whangārei and in the Far North.

Any additional fare must be paid in full by the user.

Contacts

0800 002 004

totalmobility@nrc.govt.nz

Northland Regional Council

Private Bag 9021,

Te Mai, Whangārei 01438

Auckland

Coverage

The Total Mobility scheme is available across the whole Auckland region.

Transport operators

Please refer to the Auckland Transport website for detail on transport operators in the Auckland region <https://at.govt.nz/bus-train-ferry/accessible-travel/total-mobility-scheme/total-mobility-taxi-operators-fares>

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Costs

Level of subsidy per trip

75%

Maximum contribution by Auckland Transport per trip

The maximum contribution per trip is \$60.

Note: Auckland Transport will pay 75% of the fare up to a maximum of \$80. Any additional fare must be paid in full by the user.

Contacts

09 366 6400

0800 103 080

totalmobility@at.govt.nz

Total Mobility Scheme
Auckland Transport
Private Bag 92250
Auckland 1142

Bay of Plenty

Coverage

The Total Mobility scheme is available across Bay of Plenty including Rotorua, Tauranga, Te Puke, Mt Maunganui, Papamoa, Katikati and Whakatāne (limited service may be available in smaller towns in the region).

Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Driving Miss Daisy, Rotorua	07 347 4001 or 021 503 605 rotorua@drivingmissdaisy.co.nz drivingmissdaisy.co.nz/franchise/Rotorua/	Hoist available
Driving Miss Daisy BOP, Maunganui and Papamoa	Mt 07 220 9504 or 021 503 246 www.drivingmissdaisy.co.nz/franchise/mt-maunganui/ mtmaunganui@drivingmissdaisy.co.nz	Hoist available
Freedom Drivers Rotorua	07 213 1961 or 027 531 9767 freedomdrivers.co.nz rotorua@freedomdrivers.co.nz	Hoist available
Freedom Drivers Tauranga South	07 575 6324 or 027 489 7621 freedomdrivers.co.nz taurangasouth@freedomdrivers.co.nz	
Kiwi Kabs, Katikati	07 549 2986 or 022 045 0525 www.kiwikabs.co.nzkiwikabs@xtra.co.nz	Hoist available
Kubat Taxis, Tauranga	0800 698 294 www.kubat.co.nz bookings@kubat.co.nz	
NZ Cabs, Tauranga	0800 482 947 or 07 577 9797 nzcabs.com	Hoist available
Rotorua Taxi Society	0800 500 000 or 07 348 1111	Hoist available

Approved transport operator	Contact details	Wheelchair accessibility
	www.rotoruataxis.co.nz qd@cooptaxi.co.nz	
Tauranga Taxis	0800 829 477 or 07 578 6086 www.taurangataxis.co.nz bookings@taurangataxis.co.nz	Hoist available
Taxi Cabs Rotorua	0800 482 947 or 07 347 9797 www.rotoruataxi.co.nz	Hoist available
Wana Driver (Whakatāne)	0800 926 222 wanadriver2017@gmail.com	Hoist available
Waka Eastern Bay Community Transport	027 407 7526 info@wakaeasternbay.org.nz Waka Eastern Bay - Waka Eastern Bay	Hoist available
Urban Link Whakatane	07 548 3333 ccautoltd@gmail.com urbanlinkwhakatane.co.nz	Hoist available
Driving Miss Daisy Waihi-Katikati	07 393 0041 022 150 3084 drivingmissdaisy.co.nz/franchise/waihi waihi@drivingmissdaisy.co.nz	No hoist available
Driving Miss Daisy Tauranga North	07 394 5330 022 150 3133 tauranganorth@drivingmissdaisy.co.nz drivingmissdaisy.co.nz/franchise/tauranga-north/	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by Bay of Plenty Regional Council per trip

The maximum contribution per trip is \$37.50.

Note: Bay of Plenty Regional Council will pay 75% of the fare up to a maximum of \$50. Any additional fare must be paid in full by the user. Bay of Plenty Regional Council uses the photo ID smart card system for payment. Vouchers are only accepted for Gisborne and West Coast users.

Contacts

Regional Total Mobility Coordinator Accessible Transport Team 0800 884 880 Tm.adminboprc.govt.nz www.boprc.govt.nz/living-in-the-bay/getting-around/accessible-transport/	Bay of Plenty Regional Council/Toi Moana PO Box 364 Whakatāne 3158 0800 884 880
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Waikato

Coverage

The Total Mobility scheme operates in Hamilton City, Waikato District, Waipā, Matamata-Piako, Thames-Coromandel, and Taupō District Councils, and for the town of Tokoroa.

Transport operators

The following transport operators provide Total Mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Driving Miss Daisy (East Hamilton) Bookings required	07 856 8865 or 021 503 384	Hoist available
Driving Miss Daisy (Matamata-Piako, Waipa, and Waikato Districts) Bookings required	0800 948 432	Hoist available
Driving Miss Daisy (West Hamilton) Bookings required	07 856 0112 or 021 503 565	Hoist available
Driving Miss Daisy (Taupō) Bookings required	07 377 0090 or 021 503 211	
Sharon's Companion Driving Service (Taupō) Bookings required	07 378 1568	Hoist available
Freedom Drivers (Hamilton) Bookings required	07 855 5253 or 0800 956 956	
Great Lake Taxis (Taupō)	07 377 8990	Hoist available
Hamilton Taxi Society	0800 477 477	Hoist available
Red Cabs (Hamilton)	07 839 3939	
Taupō Taxis	07 378 5100	
Tokoroa Taxi Cabs	07 886 6099	
Trikiso Buses Ltd (Hamilton) Bookings required	07 847 2203 or 0800 874 547	Hoist available
MFT Taxi (Cambridge)	07 282 1405	

Approved transport operator	Contact details	Wheelchair accessibility
Resthaven To & Fro (Cambridge) Booking required	07 839 4222	Hoist available
MFT Taxi (Te Awamutu)	07 870 1332	
Whiti Citi Cabs (Whitianga)	07 866 4777	Hoist available
Yellow Cabs (Hamilton)	07 847 9469 or 0800 479 469	
Freedom Drivers (Waipā) Bookings required	07 870 1177 or 0800 956 956	
Thames Taxis	07 868 3100	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by Waikato Regional Council per trip

The maximum contribution per trip in:

- Hamilton is \$22.50 (up to a maximum fare of \$30)
- Taupō is \$18.75 (up to a maximum fare of \$25)
- Tokoroa is \$11.25 (up to a maximum fare of \$15)
- Waipā is \$18.75 (up to a maximum fare of \$25)
- Matamata-Piako is \$60 (up to a maximum fare of \$80)
- Thames-Coromandel is \$22.50 (up to a maximum fare of \$30)
- Waikato District is \$75 (up to a maximum fare of \$100)

Note: Waikato Regional Council will pay 75% of the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

Restrictions to the Total Mobility scheme in the Waikato;

- Waikato Regional Council will not pay for waiting time.
- If you will be using a voucher issued in another region, it is essential that you advise the taxi driver or the taxi company when you book the service or before you get into the vehicle.
- We encourage you to advise the taxi company that you are a Total Mobility user when you book the service.
- It is essential that you hand the taxi driver your electronic Total Mobility card when you first get in the cab, before the trip can begin.

Contacts

0800 205 305

totalmobility@waikatoregion.govt.nz

Waikato Regional Council
Private Bag 3038
Waikato Mail Centre
Hamilton

Hawke's Bay

Coverage

The Total Mobility scheme is available across Central Hawke's Bay (Waipukurau/Waipawa), Napier, Hastings.

Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Baywide Taxis, Napier & Hastings	0800 885 533	Folded wheelchairs
Driving Miss Daisy Napier & Taradale (bookings required)	06 844 0620	Hoist available
Driving Miss Daisy Hastings & Havelock North (bookings required)	06 878 5029	Hoist available
Hastings Taxis, Hastings	06 878 5055	Hoist available
Hawke's Bay Combined Taxis, Hastings	06 835 7777	Hoist available
Monique Driving You Hawke's Bay (bookings required)	06 8777 807	Hoist available
Pink Total Transport, Napier	06 835 5300	Hoist available
Freedom Companion Driving Hastings / Havelock North	06 870 7267 027 263 3604 0800 956 956	Hoist available
Freedom Companion Driving Napier/ Taradale	06 833 7121 021 022 29089 0800 956 956	Hoist available
Viv's Taxi Service	027 211 3663	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by Hawke's Bay Regional Council per trip

The maximum contribution per trip is \$37.50.

Note: Hawkes Bay Regional Council will pay 75% of the fare up to a maximum of \$50. Any additional fare must be paid in full by the user.

Contacts

Regional Total Mobility Coordinator	Hawke's Bay Regional Council
Maria Cashmore	159 Dalton Street
Hawke's Bay Regional Council	Private Bag 6006
06 833 8087	Napier
0800 108 838	
totalmobility@hbrc.govt.nz	06 835 9200

Gisborne

Coverage

The Total Mobility scheme operates throughout the Gisborne district.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Driving Miss Daisy – Tairāwhiti Gisborne (bookings required)	06 868 8081 or 021 503 816	Hoist available
Gisborne Taxi Society	06 867 2222	Hoist available
Mavis Karaka Private Hire	06 867 0977	

Costs

Level of subsidy per trip

75%

Maximum contribution by the council per trip

The maximum contribution per trip is \$9.

Note: Gisborne District Council will pay 75% of the fare up to a maximum of \$12. Any additional fare must be paid in full by the user.

Contacts

Regional Total Mobility Coordinator Hanoa Morete 06 867 2049 totalmobility@gdc.govt.nz	Gisborne District Council PO Box 747 Gisborne
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Manawatū-Whanganui

Coverage

The Total Mobility scheme is available across the Manawatū-Whanganui including Feilding, Palmerston North, Levin, Marton and Whanganui.

The Total Mobility scheme does not operate in Dannevirke, Raetahi, Pahiatua, Woodville, Taumaranui and Ohakune which has no transport service.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Palmerston North Taxis	06 355 5333	Hoist available
Taxis Gold & Black – Feilding & Palmerston North	06 351 2345	Hoist available
Driving Miss Daisy – West Palmerston North (bookings required)	06 355 0470 or 027 448 7095	Hoist available
Driving Miss Daisy – Whanganui (bookings required)	06 347 9100 or 021 503 313	Hoist available
Driving Miss Daisy – Levin (bookings required)	06 367 2060 or 021 503 089	Hoist available
Cosy Car	0276642846 or 0800401020	
Complete Mobility Transport	0274 192 742	Hoist available
Feilding Taxis (Feilding)	06 323 7117	
Levin Taxis	06 210 2000	Hoist available
Taxis Direct	022 475 6645	
Manawatu Combined Taxis	06 353 1113	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by Horizons Regional Council

The maximum contribution per trip in:

- Palmerston North, Whanganui, Levin and Feilding is \$15 (up to a maximum fare of \$20)

Note: Horizons Regional Council will pay 75% of the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

Restrictions to the Total Mobility scheme in Manawatū-Whanganui

Passengers may travel where they wish so long as no more than the local maximum is charged to the regional council.

Contacts

0508 800 800

Horizons Regional Council
Private Bag 11025
Palmerston North

Taranaki

Coverage

The Total Mobility scheme is available across Taranaki including New Plymouth, Waitara and Hāwera.

Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Taranaki Executive Taxis	0800 999 222	
Driving Miss Daisy – New Plymouth (bookings required)	06 751 0209 or 027 773 3268	Wheelchair ramp available
Driving You Taranaki Limited	022 373 2939	Wheelchair ramp available
Freedom Companion Driving Service	06 758 0734	Wheelchair ramp available
Ironside Vehicle Society New Plymouth	06 753 6469	Pre-booked hoist assistance available
New Plymouth Taxis (New Plymouth)	06 757 3000	
STOPS (Hawera)	06 278 3933	Wheelchair ramp available

Costs

Level of subsidy per trip

75%

Maximum contribution by the Taranaki Regional Council

The maximum contribution per trip is \$30.

Note: Taranaki Regional Council will pay 75% of the fare up to a maximum of \$40. Any additional fare must be paid in full by the user.

Contacts

0800 TOT MOB (868 662)

www.trc.govt.nz/total-mobility

(contains answers to frequently asked questions and forms).

transport@trc.govt.nz

Taranaki Regional Council
47 Cloten Road
Private Bag 713
Stratford 4352

Wellington

Coverage

The Total Mobility scheme is available across the whole Greater Wellington region.

Transport operators

Please refer to the Metlink website for detail on transport operators in the Wellington region
<https://www.metlink.org.nz>

Costs

Level of subsidy per trip

75%

Maximum contribution by the council per trip

The maximum contribution per trip is \$60.

Note: Greater Wellington Regional Council will pay 75% of the fare up to a maximum of \$80. Any additional fare must be paid in full by the user.

Restrictions to the Total Mobility scheme in the Greater Wellington region

All total mobility trips must be conducted in accordance with the total mobility customer terms and conditions of use. Full Te Hunga Whaikaha Total Mobility Terms and Conditions are available
<https://www.metlink.org.nz/total-mobility-terms-and-conditions>

- Give your card to the driver before the trips starts or pay the full fare
- No wait time is subsidised.

Contacts

Metlink Service Centre
0800 801 700

Monday to Friday, 6am-10pm,

Saturday 7am-9pm,

Sunday 8am-8pm

www.metlink.org.nz

info@metlink.org.nz

Te Hunga Whaikaha Total Mobility
Greater Wellington Regional Council
PO Box 11646
Wellington 6142

Nelson city and Tasman

Coverage

The Total Mobility scheme is available across Nelson and Tasman including Nelson city, Richmond, Brightwater, Wakefield, Māpua and Motueka.

There is not currently an approved transport operator in Golden Bay.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Nelson city and Richmond (including northeast of city and southwest of Richmond and Māpua)

Approved transport operator	Contact details	Wheelchair accessibility
Driving Miss Daisy – Nelson East Bookings required	03 547 6915 or 021 319 397	Hoist available
Driving Miss Daisy – Nelson West Bookings required	03 541 0020 or 021 504 856	Hoist available
Freedom companion driving service	03 539 4856 or 021 355 843	
Nelson City Taxis	03 548 8225 or 0800 10 88 55	Hoist available
Fifeshire Taxis	03 5467-113	
Sun City Taxis	03 548 2222	

Motueka

Approved transport operator	Contact details	Wheelchair accessibility
Motueka regional ambulance	03 528 7645	Hoist service only

Costs

Level of subsidy per trip

75%

Minimum contribution by Nelson City Council

The maximum contribution per trip is \$22.50.

Note: Nelson City Council will pay 75% of the fare up to a maximum fare of \$30. Any additional fare must be paid in full by the user.

Contacts

03 546 0200	Nelson City Council
customerservice@ncc.govt.nz	PO Box 645
	Nelson

Marlborough

Coverage

The Total Mobility scheme operates throughout Marlborough.

Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Blenheim Cabs Limited (also available in Picton)	03 777 1072	
Flo2Go	0800 356 246	Hoist available
Marlborough Taxis	03 577 5511	
MAXIS Shuttle and Wheelchair Lift	03 395 9295	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by Marlborough District Council

The maximum contribution per trip is \$22.50.

Marlborough District Council will pay 75% of the fare up to a maximum of \$30. Any additional fare must be paid in full by the user.

Restrictions to the Total Mobility scheme in the Marlborough district

Funding for the scheme is limited. All users are requested to use the scheme sparingly.

Contacts

03 570 7400

total.mobility@marlborough.govt.nz

Marlborough District Council
PO Box 443
Blenheim 7240

West Coast

Coverage

The Total Mobility scheme is available across the West Coast including Greymouth, Hokitika and Westport.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Buller Taxis	03 789 6900	Hoist available
East West Coaches (West Coast residents only)	027 201 8825	
Greymouth Taxis	03 768 7078	
Hokitika Taxis	03 755 5075	
Westport Cabs	03 789 6260	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by the council per trip

The maximum contribution per trip is \$22.50.

Note: West Coast Regional Council will pay 75% of the fare up to a maximum of \$30. Any additional fare must be paid in full by the user.

Restrictions to the Total Mobility scheme on the West Coast

Total Mobility voucher books contain 25 vouchers. New voucher books can be collected from the client's district council when vouchers have been used.

Contacts

Kaya Clement 03 769 9092 0508 800 118 (freephone) totalmobility@wcr.govt.nz	West Coast Regional Council PO Box 66 Greymouth
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Canterbury

Coverage

The Total Mobility scheme is available across Christchurch, Ashburton, Timaru and Waimate.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Greater Christchurch

Approved transport operator	Contact details	Wheelchair accessibility
Blue Star Taxis	03 379 9799	Hoist available
Christchurch Mobility Transfers	03 323 4555	Hoist available
Driving Miss Daisy – Christchurch (bookings required)	0800 948 432	Ramp available
First Direct	03 377 5555	Hoist available
Freedom Companion Driving Services NZ Ltd	03 352 1599	Hoist available
Gold Band Taxis	03 379 5795	Hoist available
NZ Total Care Mobility Ltd	03 351 1599	Hoist available

Ashburton, Timaru and Waimate

Approved transport operator	Contact details	Wheelchair accessibility
Ashburton Taxis 2006 Ltd	03 308 2288	Hoist available
Driving Miss Daisy – Timaru (bookings required)	0800 948 432	Hoist available
Geraldine Community Bus Trust	03 693 1007	Hoist available
Timaru Taxis	03 688 8899	Hoist available
Waimate Community Vehicles Trust	03 689 6226	Hoist available

Costs

Level of subsidy per trip

75%

Maximum contribution by Environment Canterbury

The maximum subsidy by the council per trip is \$52.50.

Note: Environment Canterbury will pay 75% of the fare up to a maximum of \$70. Any additional fare must be paid in full by the user.

Contacts

Christchurch 03 365 3828
Other areas 0800 324 636 (freephone)

Environment Canterbury
PO Box 345
Christchurch

Otago

Coverage

The Total Mobility scheme is available in Ōamaru, Queenstown, Wānaka, Dunedin and Balclutha.

Transport operators

The following transport operators provide total mobility services and some provide a wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Approved transport operator	Contact details	Wheelchair accessibility
Let the Good Times Roll (Dunedin)	027 545 0711	
Big John's Mobility Express (Dunedin)	0800 566 893 or 022 524 4564	Hoist available
Corporate Cabs (Dunedin)	0800 789 789	
Door2Door	03 434 6323	
Driving Miss Daisy – Dunedin North (bookings required)	03 467 5017 or 021 503 298	Hoist available
Driving Miss Daisy – Dunedin South (bookings required)	03 486 2033 or 021 503 498	Hoist available
Driving Miss Daisy – Ōamaru (bookings required)	03 434 8421 or 021 503 680	Hoist available
Nathan's Taxis (Balclutha)	027 804 0592	
Dunedin Taxis (Dunedin)	03 477 7777	Hoist available
Freedom Drivers (Dunedin)	03 471 8177	
Mobility Vehicles Dunedin	022 089 3665	Hoist available
Queenstown Taxis (Queenstown)	03 442 7788	Hoist available
Urban Link Dunedin	03 471 9000	Hoist available
Wana Taxi (Wānaka)	0800 92 62 82	
Whitestone Taxis (Ōamaru)	03 434 1234	Hoist available

Approved transport operator	Contact details	Wheelchair accessibility
Yello Taxis (Wānaka)	03 443 5555	

Costs

Level of subsidy per trip?

75%

Maximum contribution by Otago Regional Council

The maximum contribution per trip is \$37.50.

Note: Otago Regional Council will pay 75% of the fare up to a maximum of \$50. Any additional fare must be paid in full by the user.

Contacts

0800 474 082

totalmobility@orc.govt.nz

Otago Regional Council
Private Bag 1954
Dunedin 9054

Southland

Coverage

The Total Mobility scheme is available across the Invercargill urban area and the Gore district.

Transport operators

The following transport operators provide total mobility services, and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Invercargill

Approved transport operator	Contact details	Wheelchair accessibility
Blue Star Taxis Ltd	03 217 7777	Hoist available
Cabi Taxis	021 1364 960	Hoist available
Driving Miss Daisy – Invercargill (bookings required)	03 216 7763 or 021 503 334	Hoist available
Ezicab	03 217 6767 or 027 217 6767	
Freedom Driving Invercargill	03 2170932 or 027 2591594	Hoist available
Golden Ride	0800 26 23 01	
Invercargill Taxis	03 216 5995	Hoist available

Gore

Approved transport operator	Contact details	Wheelchair accessibility
Mike's Taxi	03 208 1234	

Costs

Level of subsidy per trip

75%

Maximum contribution by the Invercargill City Council

The maximum contribution per trip is \$37.50.

Note: Invercargill City Council will pay 75% of the fare up to a maximum of \$50. Any additional fare must be paid in full by the user.

Contacts

03 211 1777	Invercargill City Council
totalmobility@icc.govt.nz	Private Bag 90 104
	Invercargill